ThinkPad

User Guide

ThinkPad X131e Chromebook

Notes: Before using this information and the product it supports, be sure to read and understand the following:

- *Safety, Warranty, and Setup Guide*
- *Regulatory Notice*
- “Important safety information” on page iv
- Appendix D “Notices” on page 63

The *Safety, Warranty, and Setup Guide* and the *Regulatory Notice* have been uploaded to the Web site. To refer to them, go to http://www.lenovo.com/ThinkPadUserGuides, then follow the instructions on the screen.

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Read this first

Be sure to follow the important tips given here to get the most use and enjoyment out of your computer. Failure to do so might lead to discomfort or injury, or cause your computer to fail.

Protect yourself from the heat that your computer generates.

When your computer is turned on or the battery is charging, the base, the palm rest, and some other parts may become hot. The temperature they reach depends on the amount of system activity and the level of charge in the battery.

Extended contact with your body, even through clothing, could cause discomfort or even a skin burn.

- Avoid keeping your hands, your lap, or any other part of your body in contact with a hot section of the computer for any extended time.
- Periodically take hands from using the keyboard by lifting your hands from the palm rest.

Protect yourself from the heat generated by the ac power adapter.

When the ac power adapter is connected to an electrical outlet and your computer, it generates heat.

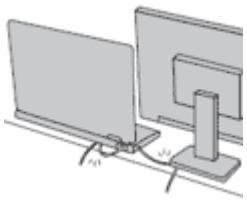
Extended contact with your body, even through clothing, may cause a skin burn.

- Do not place the ac power adapter in contact with any part of your body while it is in use.
- Never use it to warm your body.

Prevent your computer from getting wet.

To avoid spills and the danger of electrical shock, keep liquids away from your computer.

Protect the cables from being damaged.



Applying strong force to cables may damage or break them.

Route communication lines, or the cables of an ac power adapter, a mouse, a keyboard, a printer, or any other electronic device, so that they cannot be walked on, tripped over, pinched by your computer or other objects, or in any way subjected to treatment that could interfere with the operation of your computer.

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Handle your computer gently.

Do not drop, bump, scratch, twist, hit, vibrate, push, or place heavy objects on your computer, display, or external devices.

Carry your computer carefully.

- Use a quality carrying case that provides adequate cushioning and protection.
- Do not pack your computer in a tightly packed suitcase or bag.
- Before putting your computer in a carrying case, make sure that it is off, in sleep mode. Do not put a computer in a carrying case while it is turned on.

Important safety information

Note: Read the important safety information first.

This information can help you safely use your notebook computer. Follow and retain all information included with your computer. The information in this document does not alter the terms of your purchase agreement or the Lenovo® Limited Warranty. For more information, see “Warranty Information” in the *Safety, Warranty, and Setup Guide* that comes with your computer.

Customer safety is important. Our products are developed to be safe and effective. However, personal computers are electronic devices. Power cords, power adapters, and other features can create potential safety risks that can result in physical injury or property damage, especially if misused. To reduce these risks, follow the instructions included with your product, observe all warnings on the product and in the operating instructions, and review the information included in this document carefully. By carefully following the information contained in this document and provided with your product, you can help protect yourself from hazards and create a safer computer work environment.

Note: This information includes references to power adapters and batteries. In addition to notebook computers, some products (such as speakers and monitors) ship with external power adapters. If you have such a product, this information applies to your product.

Conditions that require immediate action

Products can become damaged due to misuse or neglect. Some product damage is serious enough that the product should not be used again until it has been inspected and, if necessary, repaired by an authorized servicer.

As with any electronic device, pay close attention to the product when it is turned on. On very rare occasions, you might notice an odor or see a puff of smoke or sparks vent from your product. Or you might hear sounds like popping, cracking or hissing. These conditions might merely mean that an internal electronic component has failed in a safe and controlled manner. Or, they might indicate a potential safety issue. However, do not take risks or attempt to diagnose the situation yourself. Contact the Customer Support Center for further guidance. For a list of Service and Support phone

numbers, see the following Web site:
http://www.lenovo.com/support/phone

Frequently inspect your computer and its components for damage or wear or signs of danger. If you have any question about the condition of a component, do not use the product. Contact the Customer Support Center or the product manufacturer for instructions on how to inspect the product and have it repaired, if necessary.

In the unlikely event that you notice any of the following conditions, or if you have any safety concerns with your product, stop using the product and unplug it from the power source and telecommunication lines until you can speak to the Customer Support Center for further guidance.

- Power cords, plugs, power adapters, extension cords, surge protectors, or power supplies that are cracked, broken, or damaged.
- Signs of overheating, smoke, sparks, or fire.
- Damage to a battery (such as cracks, dents, or creases), discharge from a battery, or a buildup of foreign substances on the battery.
- A cracking, hissing or popping sound, or strong odor that comes from the product.
- Signs that liquid has been spilled or an object has fallen onto the computer product, the power cord, or power adapter.
- The computer product, power cord, or power adapter has been exposed to water.
- The product has been dropped or damaged in any way.
- The product does not operate normally when you follow the operating instructions.

Note: If you notice these conditions with a product (such as an extension cord) that is not manufactured for or by Lenovo, stop using that product until you can contact the product manufacturer for further instructions, or until you get a suitable replacement.

Safety guidelines

Always observe the following precautions to reduce the risk of injury and property damage.

Service and upgrades

Do not attempt to service a product yourself unless instructed to do so by the Customer Support Center or your documentation. Only use a Service Provider who is approved to repair your particular product.

Note: Some computer parts can be upgraded or replaced by the customer. Upgrades typically are referred to as options. Replacement parts approved for customer installation are referred to as Customer Replaceable Units, or CRUs. Lenovo provides documentation with instructions when it is appropriate for customers to install options or replace CRUs. You must closely follow all instructions when installing or replacing parts. The Off state of a power indicator does not necessarily mean that voltage levels inside a product are zero. Before you remove the covers from a product equipped with a power cord, always make sure that the power is turned off and that the product is unplugged from any power source. If you have any questions or concerns, contact the Customer Support Center.

Although there are no moving parts in your computer after the power cord has been disconnected, the following warnings are required for your safety.

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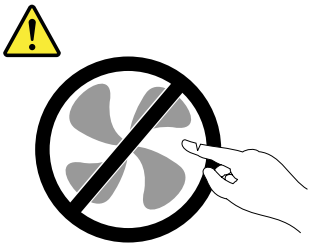


CAUTION:
Hazardous moving parts. Keep fingers and other body parts away.

CAUTION:

Before replacing any CRUs, turn off the computer and wait three to five minutes to let the computer cool before opening the cover.

Power cords and power adapters

DANGER

Use only the power cords and power adapters supplied by the product manufacturer.

The power cords shall be safety approved. For Germany, it shall be H05VV-F, 3G, 0.75 mm^2, or better. For other countries, the suitable types shall be used accordingly.

Never wrap a power cord around a power adapter or other object. Doing so can stress the cord in ways that can cause the cord to fray, crack, or crimp. This can present a safety hazard.

Always route power cords so that they will not be walked on, tripped over, or pinched by objects.

Protect power cords and power adapters from liquids. For instance, do not leave your power cord or power adapter near sinks, tubs, toilets, or on floors that are cleaned with liquid cleansers. Liquids can cause a short circuit, particularly if the power cord or power adapter has been stressed by misuse. Liquids also can cause gradual corrosion of power cord terminals and/or the connector terminals on a power adapter, which can eventually result in overheating.

Ensure that all power cord connectors are securely and completely plugged into receptacles.

Do not use any power adapter that shows corrosion at the ac input pins or shows signs of overheating (such as deformed plastic) at the ac input pins or anywhere on the power adapter.

Do not use any power cords where the electrical contacts on either end show signs of corrosion or overheating or where the power cord appears to have been damaged in any way.

Extension cords and related devices

Ensure that extension cords, surge protectors, uninterruptible power supplies, and power strips that you use are rated to handle the electrical requirements of the product. Never overload these devices. If power strips are used, the load should not exceed the power strip input rating. Consult an electrician for more information if you have questions about power loads, power requirements, and input ratings.

Plugs and outlets

DANGER

If a receptacle (power outlet) that you intend to use with your computer equipment appears to be damaged or corroded, do not use the outlet until it is replaced by a qualified electrician.

Do not bend or modify the plug. If the plug is damaged, contact the manufacturer to obtain a replacement.

Do not share an electrical outlet with other home or commercial appliances that draw large amounts of electricity; otherwise, unstable voltage might damage your computer, data, or attached devices.

Some products are equipped with a three-pronged plug. This plug fits only into a grounded electrical outlet. This is a safety feature. Do not defeat this safety feature by trying to insert it into a non-grounded outlet. If you cannot insert the plug into the outlet, contact an electrician for an approved outlet adapter or to replace the outlet with one that enables this safety feature. Never overload an electrical outlet. The overall system load should not exceed 80 percent of the branch circuit rating. Consult an electrician for more information if you have questions about power loads and branch circuit ratings.

Be sure that the power outlet you are using is properly wired, easily accessible, and located close to the equipment. Do not fully extend power cords in a way that will stress the cords.

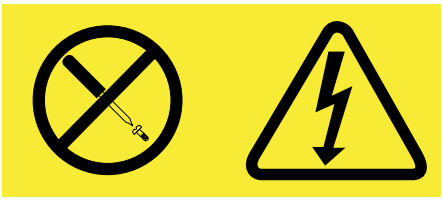
Be sure that the power outlet provides the correct voltage and current for the product you are installing.

Carefully connect and disconnect the equipment from the electrical outlet.

Power supply statement

DANGER

Never remove the cover on a power supply or any part that has the following label attached.



Hazardous voltage, current, and energy levels are present inside any component that has this label attached. There are no serviceable parts inside these components. If you suspect a problem with one of these parts, contact a service technician.

External devices

CAUTION:
Do not connect or disconnect any external device cables other than USB cables while the computer power is on; otherwise, you might damage your computer. To avoid possible damage to attached devices, wait at least five seconds after the computer is shut down to disconnect external devices.

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General battery notice

DANGER

Many mobile products, such as notebook computers, utilize a rechargeable battery pack to provide system power when in portable mode. Batteries supplied by Lenovo for use with your product have been tested for compatibility and should only be replaced with approved parts.

Never attempt to open or service any battery. Do not crush, puncture, or incinerate batteries or short circuit the metal contacts. Do not expose the battery to water or other liquids. Only recharge the battery pack strictly according to instructions included in the product documentation.

Battery abuse or mishandling can cause the battery to overheat, which can cause gasses or flame to "vent" from the battery pack. If your battery is damaged, or if you notice any discharge from your battery or the buildup of foreign materials on the battery leads, stop using the battery and obtain a replacement from the battery manufacturer.

Batteries can degrade when they are left unused for long periods of time. For some rechargeable batteries (particularly Lithium Ion batteries), leaving a battery unused in a discharged state could increase the risk of a battery short circuit, which could shorten the life of the battery and also can pose a safety hazard. Do not let rechargeable Lithium-Ion batteries completely discharge or store these batteries in a discharged state.

Rechargeable battery notice

DANGER

Do not attempt to disassemble or modify the battery pack. Attempting to do so can cause an explosion, or liquid leakage from the battery pack. A battery pack other than the one specified by Lenovo, or a disassembled or modified battery pack is not covered by the warranty.

If the rechargeable battery pack is incorrectly replaced, there is danger of an explosion. The battery pack contains a small amount of harmful substances. To avoid possible injury:

- **Replace only with a battery of the type recommended by Lenovo.**
- **Keep the battery pack away from fire.**
- **Do not expose it to water or rain.**
- **Do not attempt to disassemble it.**
- **Do not short-circuit it.**
- **Keep it away from children.**
- **Do not drop the battery pack.**

Do not put the battery pack in trash that is disposed of in landfills. When disposing of the battery, comply with local ordinances or regulations.

The battery pack should be stored at room temperature, charged to approximately 30 to 50% of capacity. We recommend that battery pack be charged about once per year to prevent overdischarge.

Heat and product ventilation

DANGER

Computers, ac power adapters, and many accessories can generate heat when turned on and when batteries are charging. Notebook computers can generate a significant amount of heat due to their compact size. Always follow these basic precautions:

- **When your computer is turned on or the battery is charging, the base, the palm rest, and some other parts may become hot. Avoid keeping your hands, your lap, or any other part of your body in contact with a hot section of the computer for any extended length of time. When you use the keyboard, avoid keeping your palms on the palm rest for a prolonged period of time. Your computer generates some heat during normal operation. The amount of heat depends on the amount of system activity and the battery charge level. Extended contact with your body, even through clothing, could cause discomfort or even a skin burn. Periodically take breaks from using the keyboard by lifting your hands from the palm rest; and be careful not to use the keyboard for any extended length of time.**
- **Do not operate your computer or charge the battery near flammable materials or in explosive environments.**
- **Ventilation slots, fans and/or heat sinks are provided with the product for safety, comfort, and reliable operation. These features might inadvertently become blocked by placing the product on a bed, sofa, carpet, or other flexible surface. Never block, cover, or disable these features.**
- **When the ac power adapter is connected to an electrical outlet and your computer, it generates heat. Do not place the adapter in contact with any part of your body while using it. Never use the ac power adapter to warm your body. Extended contact with your body, even through clothing, may cause a skin burn.**

For your safety, always follow these basic precautions with your computer:

- **Keep the cover closed whenever the computer is plugged in.**
- **Regularly inspect the outside of the computer for dust accumulation.**
- **Remove dust from vents and any perforations in the bezel. More frequent cleanings might be required for computers in dusty or high-traffic areas.**
- **Do not restrict or block any ventilation openings.**
- **Do not operate your computer inside furniture, as this might increase the risk of overheating.**
- **Airflow temperatures into the computer should not exceed 35°C (95°F).**

Electrical current safety information

DANGER

Electric current from power, telephone, and communication cables is hazardous.

To avoid a shock hazard:

- **Do not use your computer during a lightning storm.**
- **Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.**
- **Connect all power cords to a properly wired and grounded electrical outlet.**
- **Connect to properly wired outlets any equipment that will be attached to this product.**
- **Whenever possible, use one hand only to connect or disconnect signal cables.**

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- **Never turn on any equipment when there is evidence of fire, water, or structural damage.**
- **Disconnect the attached power cords, battery pack, and all the cables before you open the device covers, unless instructed otherwise in the installation and configuration procedures.**
- **Do not use your computer until all internal parts enclosures are fastened into place. Never use the computer when internal parts and circuits are exposed.**

DANGER

Connect and disconnect cables as described in the following procedures when installing, moving, or opening covers on this product or attached devices.

To connect:

1. **Turn everything OFF.**
2. **First, attach all cables to devices.**
3. **Attach signal cables to connectors.**
4. **Attach power cords to outlets.**
5. **Turn devices ON.**

To disconnect:

1. **Turn everything OFF.**
2. **First, remove power cords from outlets.**
3. **Remove signal cables from connectors.**
4. **Remove all cables from devices.**

The power cord must be disconnected from the wall outlet or receptacle before installing all other electrical cables connected to the computer.

The power cord may be reconnected to the wall outlet or receptacle only after all other electrical cables have been connected to the computer.

Liquid crystal display (LCD) notice

CAUTION:
The liquid crystal display (LCD) is made of glass, and rough handling or dropping the computer can cause the LCD to break. If the LCD breaks and the internal fluid gets into your eyes or on your hands, immediately wash the affected areas with water for at least 15 minutes; if any symptoms are present after washing, get medical care.

Note: For products with mercury-containing fluorescent lamps (for example, non-LED), the fluorescent lamp in the Liquid crystal display (LCD) contains mercury; dispose of according to local, state, or federal laws.

Using headphones or earphones

CAUTION:
Excessive sound pressure from earphones and headphones can cause hearing loss. Adjustment of the equalizer to maximum increases the earphone and headphone output voltage and the sound pressure level. Therefore, to protect your hearing, adjust the equalizer to an appropriate level.

Excessive use of headphones or earphones for a long period of time at high volume can be dangerous if the output of the headphone or earphone connectors do not comply with specifications of EN 50332-2. The headphone output connector of your computer complies with EN 50332-2 Sub clause 7. This specification limits the computer's maximum wide band true RMS output voltage to 150 mV. To help protect against hearing loss, ensure that the headphones or earphones you use also comply with EN 50332-2 (Clause 7 limits) for a wide band characteristic voltage of 75 mV. Using headphones that do not comply with EN 50332-2 can be dangerous due to excessive sound pressure levels.

If your Lenovo computer came with headphones or earphones in the package, as a set, the combination of the headphones or earphones and the computer already complies with the specifications of EN 50332-1. If different headphones or earphones are used, ensure that they comply with EN 50332-1 (Clause 6.5

Limitation Values). Using headphones that do not comply with EN 50332-1 can be dangerous due to excessive sound pressure levels.

Additional safety information

DANGER

Plastic bags can be dangerous. Keep plastic bags away from babies and children to avoid danger of suffocation.

Notice for tablet personal computer users

Safety notice for users in Australia

DANGER

Do not connect phone line while using tablet mode.

Notice for users in the U.S.A.

Many personal computer products and accessories contain cords, cables or wires, such as power cords or cords to connect the accessory to a personal computer. If this product has such a cord, cable or wire, then the following warning applies:

WARNING: Handling the cord on this product or cords associated with accessories sold with this product will expose you to lead, a chemical known to the State of California to cause cancer, and birth defects or other reproductive harm. ***Wash hands after handling***.

Save these instructions.

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Chapter 1. Product overview

This chapter provides information about the locations of connectors, locations of important product labels, computer features, specifications, operating environment, and preinstalled programs.

This chapter contains the following topics:

- “Locating computer controls, connectors, and indicators” on page 1
- “Locating important product information” on page 7
- “Features” on page 9
- “Specifications” on page 9
- “Operating environment” on page 10

Locating computer controls, connectors, and indicators

This section introduces the computer hardware features to give you the basic information you will need to start using the computer.

Front view

1 Camera	5 TrackPoint pointing stick
2 System status indicator	6 Microphone
3 TrackPoint® buttons	7 Power button
4 Touch pad	

1 Camera

Use the camera to take pictures or hold a video conference. For more information, see “Using the camera” on page 20.

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2 System status indicator

The illuminated dot in the ThinkPad® logo on the palm rest functions as a system status indicator. For more information, see “System status indicators” on page 5.

UltraNav® pointing device

3 TrackPoint buttons
4 Touch pad
5 TrackPoint pointing stick

The keyboard contains the Lenovo unique UltraNav pointing device. Pointing, selecting, and dragging are all part of a single process. You can use them without moving your fingers from a typing position. For more information, see “Using the UltraNav pointing device” on page 13.

6 Microphone

The built-in microphone captures sound and voice when used with a program capable of handling audio.

7 Power button

Use the power button to turn on the computer.

To turn off the computer, do the following depending on your status:

- If you are not logged in, click the power mark ⏻ on the lower-left corner of the screen.
- If you are logged in, click the battery status icon in the lower-right corner of the screen, and then click the power mark ⏻.

If your computer stops responding and you cannot turn it off, press and hold the power button for about eight seconds. If the computer still is not responding, remove the ac power adapter and the battery to reset the computer.

Right-side view

1 Media card reader slot	4 Power status indicator
2 HDMI port	5 ac power connector
3 USB 2.0 connector	6 Security keyhole

1 Media card reader slot

Depending on the models, your computer might have a media card reader slot. For more information about the supported cards, see “Using a flash media card” on page 20.

2 HDMI port

Your computer supports the high-definition multimedia interface (HDMI) port. You can connect a compatible digital audio device or video monitor, such as an HDTV.

3 USB 2.0 connector

Use this Universal Serial Bus (USB) connector to charge some mobile digital devices and smartphones when the computer is on.

4 Power status indicator

Your computer has a power status indicator to show the ac power adapter status of your computer. For more information, see “Power status indicator” on page 7.

5 ac power connector

Connect the ac power adapter to the ac power connector to provide ac power to the computer and charge the battery.

An indicator to the left of the connector shows the status of ac power. When the ac power adapter is connected, the indicator is lit. If a battery is installed in the computer, the indicator is green when the battery charges.

6 Security keyhole

Purchase a security cable lock that fits this keyhole to lock your computer to a stationary object to protect your computer from theft.

Note: You are responsible for evaluating, selecting, and implementing the locking devices and security features. Lenovo makes no comments, judgments, or warranties about the function, quality, or performance of locking devices and security features.

Left-side view

1 VGA connector	4 Ethernet connector
2 Fan louver	5 Combo audio jack
3 USB 3.0 connectors	

1 VGA connector

Attach a Video graphics array (VGA) compatible projector or external monitor to your computer to display the computer output. For more information, see “Connecting a projector or an external monitor” on page 19.

2 Fan louver

The internal fan and louver enables air to circulate in the computer and cool the central processor.

Note: To avoid impeding airflow, do not place any obstacle in front of the fan.

3 USB 3.0 connectors

The Universal Serial Bus (USB) 3.0 connectors are used for connecting devices compatible with a USB interface, such as a USB printer or a digital camera.

Note: When you attach a USB cable to the connector, make sure that the USB mark is facing upward. Otherwise the connector might be damaged.

4 Ethernet connector

Connect your computer to a LAN with the Ethernet connector.

DANGER

To avoid the risk of electrical shock, do not connect the telephone cable to the Ethernet connector. You can only connect an Ethernet cable to this connector.

Two indicators, to the upper right and left of the connector, show the status of the network connection. When your computer connects to a LAN and a session with the network is available, the upper left indicator is steady green. While data is being transmitted, the upper right indicator blinks yellow.

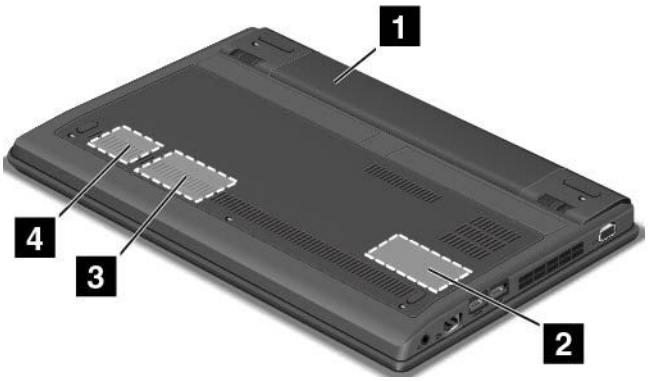
5 Combo audio jack

To listen to the sound from your computer, connect a headphone or a headset that has a 3.5 mm 4-pole plug to the combo audio jack.

Notes:

- If you are using a headset with a function switch, for example, a headset for an iPhone® mobile digital device, do not press this switch while using the headset. If you press it, the headset microphone will be disabled, and the integrated microphones on the computer will be enabled instead.
- The combo audio jack does not support a conventional microphone. For more information, see “Using audio features” on page 20.

Bottom view



1 Battery	3 PCI Express Mini Card slot for mSATA solid-state drive
2 Memory upgrade slot	4 PCI Express Mini Card slot for wireless LAN card

1 Battery

Use your computer with the battery power whenever ac power is unavailable.

2 Memory-upgrade slot

You can increase the amount of memory in your computer by installing a memory module in the memory-upgrade slot. Memory modules are available as options from Lenovo.

3 PCI Express Mini Card slot for mSATA solid-state drive

The mSATA solid-state drive makes your computer lighter and faster.

4 PCI Express Mini Card slot for wireless LAN card

Your computer includes a wireless local area network (LAN) card in the PCI Express Mini Card slot for you to establish wireless LAN connections.

Status indicators

The status indicators show the current status of your computer.

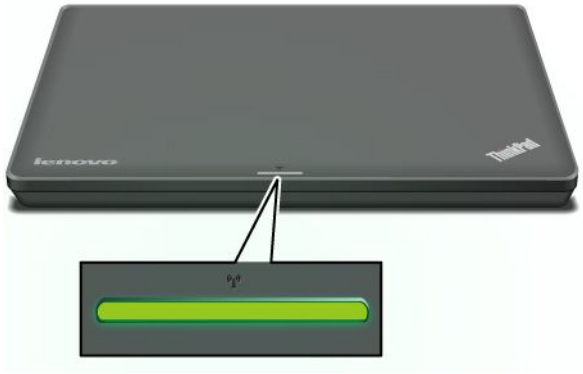
System status indicators

The illuminated dot in the ThinkPad logo on the outer lid of your computer and on the palm rest works as a system status indicator.

- **Red:** The computer is on.
- **Fast blinking red:** The computer is entering sleep mode.
- **Slow blinking red:** The computer is in sleep mode.
- **Off:** The computer is off.

Wireless status indicator

The wireless status indicator is on the outer lid of the computer.



- **Solid green:** The wireless features of the computer are on.
- **Off:** The wireless features of the computer are off.

Power status indicator

Your computer has an indicator that shows the status of ac power.

- **Green:** The ac power adapter is connected.
- **Off:** The ac power adapter is not connected.

Locating important product information

This section provides information to help you locate your machine type and model label, FCC ID and IC Certification label.

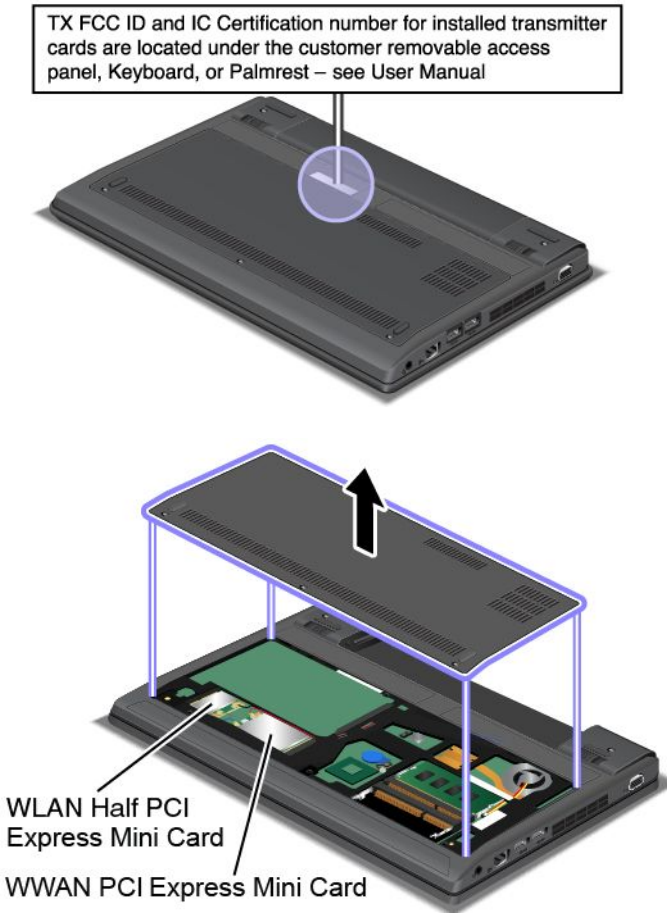
Machine type and model label

The machine type and model label identifies your computer. When you contact Lenovo for help, the machine type and model information helps support technicians to identify your computer and provide faster service.

You can find the machine type and model of your computer on the label as shown in the following graphic:

FCC ID and IC Certification number label

There is no FCC ID or IC Certification number for the PCI Express Mini Card shown on the enclosure of your computer. The FCC ID and IC Certification number label is affixed on the card installed in the PCI Express Mini Card slot of your computer.


TX FCC ID and IC Certification number for installed transmitter cards are located under the customer removable access panel, Keyboard, or Palmrest – see User Manual
WLAN Half PCI Express Mini Card
WWAN PCI Express Mini Card

If you need to remove this card for repair or replacement, follow the procedure in “Replacing a PCI Express Mini Card for wireless LAN connection” on page 29.

Note: Only Lenovo authorized wireless LAN card is allowed to be used in your computer.

Features

This topic lists the features of your computer.

Memory

- Double data rate 3 synchronous dynamic random access memory modules (DDR3 SDRAM)

Storage device

- mSATA solid-state drive

Display

The color display uses the TFT technology.

- Size: 294.64 mm (11.6 inches)
- Resolution:
  - LCD: Up to 1366x768
  - External monitor: Up to 2048x1536 (VGA) or up to 2560x1600 (HDMI)
- Brightness control
- Camera

Keyboard

- 6-row keyboard
- UltraNav pointing device (TrackPoint and multi-touch touch pad)
- Special function keys

Interface

- External monitor connectors (VGA connector and HDMI connector)
- Combo audio jack
- Two USB 3.0 connectors
- One USB 2.0 connector
- RJ45 Ethernet connector
- 4-in-1 digital media card reader

Wireless features

- Integrated wireless LAN
- Integrated Bluetooth (on some models)

Specifications

This section lists the physical specifications for your computer.

Size

- Width: 293.4 mm (11.55 inches)
- Depth: 216 mm (8.50 inches)
- Height: 32.3 mm (1.27 inches)

Heat output

- 65 W (222 Btu/hr) maximum

Power source (ac power adapter)

- Sine-wave input at 50 to 60 Hz
- Input rating of the ac power adapter: 100 to 240 V ac, 50 to 60 Hz

Battery pack

- Lithium-ion (Li-ion) battery pack

Battery life

- For the percentage of remaining battery power, check the battery status icon in the lower-right corner of the screen.

Operating environment

This section provides information about your computer operating environment.

Environment:

- Maximum altitude without pressurization: 3048 m (10 000 ft)
- Temperature
  - At altitudes up to 2438 m (8000 ft)
    - Operating: 5.0°C to 35.0°C (41°F to 95°F)
    - Storage: 5.0°C to 43.0°C (41°F to 109°F)
  - At altitudes above 2438 m (8000 ft)
    - Maximum temperature when operating under the unpressurized condition: 31.3°C (88°F)

    Note: When you charge the battery pack, its temperature must be at least 10°C (50°F).
- Relative humidity:
  - Operating: 8% to 80%
  - Storage: 5% to 95%

If possible, place your computer in a well-ventilated and dry area without direct exposure to sunshine.

Keep electrical appliances such as an electric fan, radio, air conditioner, and microwave oven away from your computer because the strong magnetic fields generated by these appliances can damage the monitor and data on the mSATA solid-state drive.

Do not place any beverages on top of or beside the computer or other attached devices. If liquid is spilled on or in the computer or an attached device, a short circuit or other damage might occur.

Do not eat or smoke over your keyboard. Particles that fall into your keyboard can cause damage.

Chapter 2. Using your computer

This chapter provides information on using some of the computer components.

This chapter contains the following topics:

- “Registering your computer” on page 11
- “Frequently asked questions” on page 11
- “Special keys” on page 12
- “Using the UltraNav pointing device” on page 13
- “Power management” on page 15
- “Connecting to a wireless LAN” on page 18
- “Connecting a projector or an external monitor” on page 19
- “Using audio features” on page 20
- “Using the camera” on page 20
- “Using a flash media card” on page 20

Registering your computer

When you register your computer, information is entered into a database, which enables Lenovo to contact you if there is a recall or other severe problem. After you registered your computer with Lenovo, you will also receive quicker service when you call Lenovo for help. In addition, some locations offer extended privileges and services to registered users.

To register your computer with Lenovo, Go to http://www.lenovo.com/register and follow the instructions on the screen to register your computer.

Frequently asked questions

The following are a few tips that will help you optimize the use of your computer.

To ensure that you receive the best performance from your computer, go to the following Web page to find information such as aids for troubleshooting and answers to frequently asked questions: http://www.lenovo.com/support/faq

How can I use the battery power more effectively?

- To save power, or to suspend operation without exiting programs or saving files, see “Power-saving modes” on page 16.
- If your computer will be turned off for an extended period of time, you can prevent battery power from draining by removing the battery. Look for more information about using the battery in “Power management” on page 15.

How do I get connected in different locations?

- To troubleshoot a wireless networking issue, go to: http://www.lenovo.com/support/faq
- To learn more about using the wireless features of your computer, refer to “Connecting to a wireless LAN” on page 18.

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- To travel more confidently, be sure to check the tips in “Traveling with your computer” on page 25.

How do I give presentations or attach an external monitor?

- Ensure that you follow the procedure for “Attaching an external monitor” on page 19.

How do I attach or replace a device?

- See Chapter 4 “Replacing devices” on page 27 for more information about replacing the devices of your computer.

Print the following sections and keep them with your computer in case you are unable to access this online user guide when necessary.

- “Computer stops responding” on page 43
- “Power problems” on page 48

For more information on using and configuring the Chrome OS™ operating system, go to the Chrome OS Web site at http://support.google.com/chromeos.

Special keys

Your computer has several special function keys to help you work more easily and effectively. The following table introduces the function of each special key.

Special keys	Function
	Goes back to the previous page.
	Goes forward to the next page.
	Refreshes the current page.
	Opens the current page in full-screen mode.
	Switches to the next window.
	Adjusts the screen brightness to a lower level.
	Adjusts the screen brightness to a higher level.
	Mutes the speaker.
	Decreases the volume.
	Increases the volume.
	Locks the computer.

Special keys	Function
	Searches applications and the Web. You also can use the Search key to enable the Caps Lock function by customizing it. When Caps Lock mode is enabled, the Caps Lock indicator is displayed on the screen. you can type all alphabetic characters (A-Z) in uppercase. To customize the Search key, click the status area in the lower-right corner of the screen, then go to **Settings → Device → Keyboard settings**. Customize the Search key as desired.
	Opens help information for the keyboard.

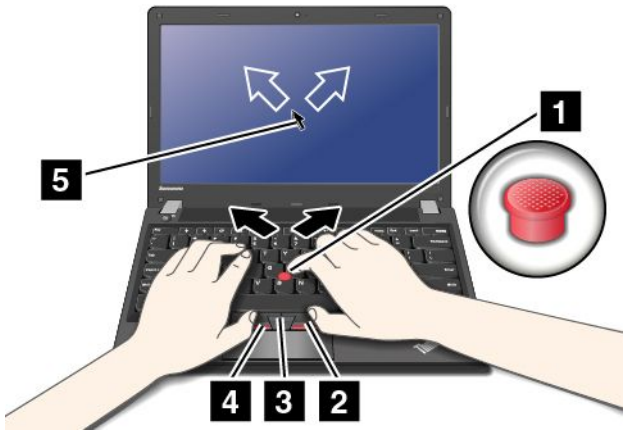
For more information on customizing and using the keyboard, go to the Chrome OS Web site at http://support.google.com/chromeos.

Using the UltraNav pointing device

Your computer comes with the UltraNav pointing device. The UltraNav pointing device consists of the TrackPoint pointing device and the touch pad.

Using the TrackPoint pointing device

The TrackPoint pointing device consists of a pointing stick **1** on the keyboard and three click buttons at the bottom of the keyboard. To move the pointer **5** on the screen, apply pressure to the nonslip cap on the pointing stick in any direction parallel to the keyboard; the pointing stick itself does not move. The speed at which the pointer moves depends on the pressure you apply to the pointing stick. The functions of the left **4** and right **2** click buttons correspond to those of the left and right mouse buttons on a conventional mouse. The TrackPoint center button **3**, called the scroll bar, enables you to scroll Web pages or documents in any direction with no need to use the graphic scroll bars on the side of the window.



If you are not familiar with the TrackPoint pointing device, these instructions will help you get started:

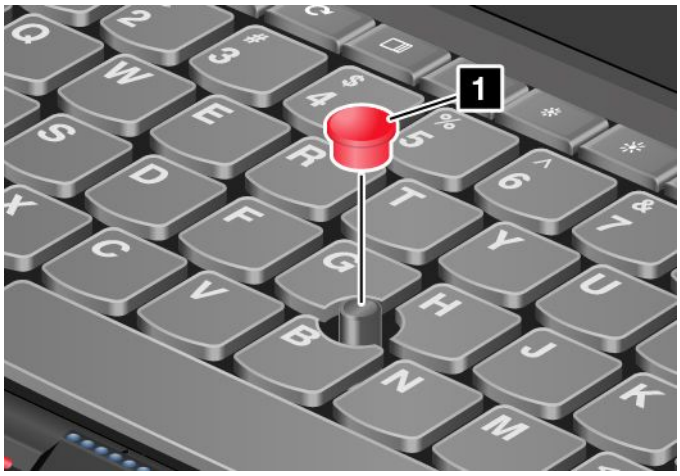
1. Place your hands in the typing position, and press gently with an index finger or a middle finger on the pointing stick in the direction in which you want the pointer to move.
2. To move the pointer, press the pointing stick away from you to move it up, toward you to move it down, to one side or the other to move it sideways.

Note: The pointer might drift. This is not a defect. Stop using the TrackPoint pointing device for a few seconds; the pointer will stop moving.

3. To move an item, press the left click button with a thumb and move the TrackPoint pointing stick simultaneously.

Changing the cap

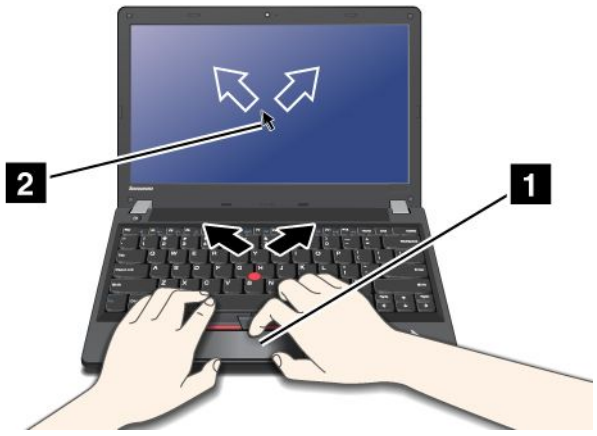
The cap 1 on the end of the TrackPoint pointing stick is removable. You can replace it as shown in the drawing.



Note: If you replace the keyboard, a new keyboard is shipped with the default cap. If you wish, you can keep the cap from your old keyboard and use it on the new one.

Using the touch pad

The touch pad is a pad 1 below the TrackPoint buttons at the bottom of the keyboard. It enables you to scroll on the screen while browsing the Internet or reading or editing a document. To move the pointer 2 on the screen, slide your fingertip over the pad in the direction in which you want the pointer to move. To do a left click, tap the touch pad with a single finger. To do a right click, tap the touch pad using two fingers.



Customizing the touch pad

You can customize the touch pad as follows:

- Enable tap-to-click function.
- Change the sensitivity of the touch pad.

- Enable the simple scrolling function.

To change your touch pad settings, click the status area in the lower-right corner of the screen, then go to **Settings → Device**. Change the settings as desired.

Power management

When you need to use your computer away from electrical outlets, you depend on battery power to keep your computer running. Different computer components consume power at different rates. The more you use the power-intensive components, the faster you consume battery power. With ThinkPad batteries, you will be able to work longer without being tied to an electrical outlet.

Checking the battery status

The battery status icon in the lower-right corner of the screen displays the percentage of battery power remaining. To check for detailed battery status information, click the battery status icon.

The rate at which you use battery power will determine how long you can use the battery of your computer between charges. Because each computer user has different habits and needs, it is difficult to predict how long a battery charge will last. There are two main factors:

- How much energy is stored in the battery when you begin to work.
- The way you use your computer. For example:
  - How bright you make the computer display.
  - How often you use the wireless features.

Using the ac power adapter

The power to run your computer can come either from the lithium-ion (Li-ion) battery pack provided with it, or from ac power through the ac power adapter. While you use ac power, the battery charges automatically.

The ac power adapter that comes with your computer has two basic components:

- The transformer pack that converts ac power for use with the computer.
- The power cord that plugs into the ac outlet and into the transformer pack.

Attention: Using an improper power cord could cause severe damage to your computer.

Connecting the ac power adapter

Be sure to take the following steps in the order to connect the ac power adapter.

1. Plug the power cord into an electrical outlet.
2. Connect the power cord to the transformer pack.
3. Insert the power jack into the computer.

Tips on using the ac power adapter

You can check the status of your battery at any time by looking at the battery meter at the bottom of your display.

- When the ac power adapter is not in use, disconnect it from the electrical outlet.
- Do not bind the power cord tightly around the ac power adapter transformer pack when it is connected to the transformer.
- Before you charge the battery, make sure that its temperature is at least 10°C (50°F).

- You can charge the battery when the ac power adapter is connected to the computer and the battery is installed. You need to charge it in any of the following conditions:
  - When you purchase a new battery
  - When the battery meter at the bottom of your display shows that the battery charge is low
  - When the battery has not been used for a long time

Charging the battery

When you find that the percentage of power remaining is low or when the power alarm alerts you that the remaining power is low, you need to charge your battery or replace it with a charged battery.

If an ac outlet is convenient, plug the ac power adapter into it, and then insert the jack into the computer. The battery will be fully charged in about 3 to 6 hours. This is affected by the battery size and the physical environment. The battery status indicator will let you know that the battery is charging, and will also notify you when the battery is fully charged.

Note: To increase the life of the battery, the computer does not start recharging the battery if the remaining power is greater than 95%.

Maximizing the battery life

To maximize the life of the battery, do the following:

- Use the battery until the charge is completely depleted; that is, use the battery until the battery status indicator starts blinking orange.
- Recharge the battery completely before using it. The battery is fully charged if the battery indicator shows green when the ac power adapter is plugged in.
- Always use power management features such as sleep mode.

Power-saving modes

There are several power-saving modes that you can use at any time to save power. This section introduces each mode and gives tips on the effective use of the battery power.

- **Sleep**
  In sleep mode, your work is saved to the memory, and the computer display is turned off. When your computer wakes up, your work is restored within seconds. To put your computer into sleep mode, close the computer lid if you are logged in. To resume from sleep mode, open the lid.

  Note: If you are not logged in, closing the computer lid will shut down the computer.
- **Wireless off**
  Disable the wireless features, such as Bluetooth or wireless LAN, if you are not using them.
  - To disable the wireless LAN, click the status area in the lower-right corner of the screen, and then go to **Settings → Internet connection → Wi-Fi network**. In the drop-down list box, select **Disable Wi-Fi**.
  - To disable the bluetooth feature, click the status area in the lower-right corner of the screen, go to **Settings → Bluetooth**, and then clear **Enable bluetooth**.

Handling the battery

This system supports only batteries specially designed for this specific system and manufactured by Lenovo or an authorized builder. The system does not support unauthorized batteries or batteries designed for other systems. If an unauthorized battery or a battery designed for another system is installed, the system will not charge.

Attention: Lenovo has no responsibility for the performance or safety of unauthorized batteries, and provides no warranties for failures or damage arising out of their use.

DANGER

Do not attempt to disassemble or modify the battery pack.

Attempting to do so can cause an explosion, or liquid leakage from the battery pack.

A battery pack other than the one specified by Lenovo, or a disassembled or modified battery pack is not covered by the warranty.

DANGER

If the rechargeable battery pack is incorrectly replaced, there is danger of an explosion. The battery pack contains a small amount of harmful substances. To avoid possible injury:

- **Replace only with a battery of the type recommended by Lenovo.**
- **Keep the battery pack away from fire.**
- **Do not expose it to excessive heat.**
- **Do not expose it to water or rain.**
- **Do not short-circuit it.**
- **Store it in a cool dry place.**
- **Keep it away from children.**

The battery pack is a consumable supply. If your battery begins to discharge too quickly, replace the battery pack with a new one of the type recommended by Lenovo. For more information on replacing the battery pack, contact your Customer Support Center.

DANGER

Do not drop, crush, puncture, or subject to strong forces. Battery abuse or mishandling can cause the battery to overheat, which can cause gasses or flame to "vent" from the battery pack. If your battery is damaged, or if you notice any discharge from your battery or the buildup of foreign materials on the battery leads, stop using the battery and obtain a replacement from the battery manufacturer.

DANGER

Only recharge the battery pack strictly according to instructions included in the product documentation.

DANGER

Do not put the battery pack in trash that is disposed of in landfills. When disposing of the battery, comply with local ordinances or regulations and your company's safety standards.

DANGER

The lithium battery contains lithium and can explode if it is not properly handled, or disposed of. Replace only with a battery of the same type. To avoid possible injury or death, do not: (1) throw or immerse into water, (2) allow it to heat to more than 100°C (212°F), or (3) attempt to repair or disassemble it. Dispose of it as required by local ordinances or regulations and your company's safety standards.

Connecting to a wireless LAN

Wireless communication is the transfer of data without the use of cables but by means of radio waves only.

A wireless local area network (LAN) covers a relatively small geographic area, such as an office building or a house. Devices based on the 802.11 standards can be connected to this network.

Your computer comes with a built-in wireless network card and a configuration utility to help you make wireless connections and monitor the status of your connection. You can stay connected to your network while you are in the office, in a meeting room, or at home, with no need for a wired connection.

Establishing wireless LAN connections

To establish a wireless connection, do the following:

1. Click the status icon in the lower-right corner of the screen.
2. Go to **Settings → Internet connection → Wi-Fi network**.
3. Click the **Wi-Fi network** drop-down list box, a list of available wireless networks is displayed.
4. Double-click a network to connect to it. Provide required information if needed.

Wireless LAN connection status

You can view your computer wireless network connection status and wireless signal strength through the wireless network connection status icon. The wireless network connection icon is located in the lower-right corner of the screen.

The following table lists the wireless status icons and the corresponding description.

Icon	Description
	Wireless LAN connection is enabled. To disable it, click this icon.
	Wireless LAN connection is disabled. To enable it, click this icon.
	Wireless LAN secure connection. To use a secure connection, you might need a password.
	No Wireless LAN connection.
	Power to the wireless radio is on and signal strength is excellent.
	Power to the wireless radio is on and the signal strength is marginal.
	Power to the wireless radio is on and the signal strength is poor.

Note: If you cannot connect to the wireless network, try moving your computer closer to the wireless access point.

Tips for using the wireless LAN feature

To achieve the best wireless network connection, follow the following guidelines:

- Place your computer so that there are as few obstacles as possible between the wireless LAN access point and the computer.
- Open your computer lid to an angle of slightly more than 90 degrees.
- If you use the wireless feature (the 802.11 standard) of your computer simultaneously with a Bluetooth option, the data transmission speed can be delayed and the performance of the wireless feature can be degraded.
- If you want to use the wireless features on an airplane, check the wireless services with the airline before boarding the airplane.
- If there are restrictions on the use of computer wireless features on an airplane, you need to disable your computer wireless features before boarding.

Connecting a projector or an external monitor

You can connect your computer to a projector to give presentations or you can connect your computer to an external monitor to expand your workspace. This topic provides information about connecting a projector or an external monitor.

Attaching an external monitor

Note: If you attach an external monitor, a video interface cable with a ferrite core installed on the cable is required.

Your computer can support a maximum video resolution of up to 2048x1536 (with an external monitor attached to the VGA connector) or up to 2560x1600 (with an external monitor attached to the HDMI connector), if the external monitor also supports that resolution. If you set a higher resolution for the computer display, you can see only part of the screen at a time. You can see other parts by moving the image with the TrackPoint pointing device or another pointing device. For more details, refer to the manuals provided with your monitor.

Connecting an external monitor

To attach an external monitor, do the following:

1. Connect the monitor to an electrical outlet, then connect the external monitor to the VGA connector.
2. Turn on the external monitor.

Once connected, your computer should automatically detect the monitor. By default, the same graphics will be displayed on both the computer and the external monitor.

Considerations for attaching an external monitor

- If you set a resolution higher than the resolution you are using on the computer monitor, and use an external monitor that does not support that resolution, take advantage of the virtual screen function, which enables you to display only a part of the high-resolution screen image your computer produces. You can see other parts of the image by moving the screen with the TrackPoint pointing device or another pointing device.
- If the external monitor you are using is outdated, the resolution and the refresh rate might be limited.

Using audio features

Your computer is equipped with the following:

- Combo audio jack, 3.5 mm (1/8 inch) in diameter
- Speakers
- Microphone

Your computer also has an audio chip that enables you to enjoy various multimedia audio features:

- Compliant with Intel® High Definition Audio
- Recording and playback of PCM and WAV files in 16-bit or 24-bit format
- Playback of a WAV file at a sample rate of 44.1KHz to 192 KHz
- Recording from various sound sources

Note: The combo audio jack does not support a conventional microphone.

The following table shows which functions of the audio devices attached to the jacks on your computer are supported.

Table 1. Audio feature list

Jack	Headset with a 3.5 mm 4-pole plug	Conventional headphone	Conventional microphone
Combo audio jack	Headphone and microphone functions supported	Headphone function supported	Not supported

Using the camera

If your computer has a camera, you can use it to preview your video image and take a snapshot of your current image.

To use the camera, download a camera application that is compatible with the Chrome OS operating system. You can use the camera application to enable and control the camera. Features and functions vary among applications.

When the camera is started, the green camera-in-use indicator turns on. You also can use the camera with other programs that provide features such as photographing, video capturing, and video conferencing. To use the camera with other programs, open one of the programs and start the photographing, video capturing, or video conferencing function. Then, the camera will start automatically and the green camera-in-use indicator will turn on. For more information about using the camera with a program, refer to the help information system of the program.

Using a flash media card

Your computer has one media card reader slot. The media card reader slot supports the following four types of cards:

- Secure Digital (SD) card
- Secure Digital High-Capacity (SDHC) card
- Secure Digital eXtended-Capacity (SDXC) card
- MultiMediaCard (MMC)

Note: While transferring data to or from a media card, such as an SD card, do not put your computer into sleep mode before the data transfer is complete; otherwise, your data might be damaged.

Inserting a flash media card

Attention: Before you start installing any of the following cards, touch a metal table or a grounded metal object. This action reduces any static electricity from your body. The static electricity might damage the card.

- SD card
- SDHC card
- SDXC card
- MultiMediaCard

To insert a flash media card into the 4-in-1 media card reader slot, do the following:

1. Ensure that the card is correctly oriented.
2. Insert the card firmly into the 4-in-1 media card reader slot, the **External Drive** window is displayed.

Note: The card might stop when it is completely inserted into the slot.

Removing a flash media card

To remove a flash media card, do the following:

1. Click the triangular icon on the right side of **External drive** to stop the flash media card.
2. Pull the card from the slot to eject it from your computer, then store it safely for future use.

Note: If you do not remove the card from your computer after you have clicked the triangular icon, the card can not be accessed. To access the card again, you must remove it, and then insert it.

Chapter 3. You and your computer

This chapter provides information about accessibility, comfort, and traveling with your computer.

Accessibility and comfort

Good ergonomic practice is important to get the most from your personal computer and to avoid discomfort. Arrange your workplace and the equipment you use to suit your individual needs and the kind of work that you perform. In addition, use healthy work habits to maximize your performance and comfort while using your computer.

The following topics provide information about arranging your work area, setting up your computer equipment, and establishing healthy work habits.

Lenovo is committed to providing the latest information and technology to our customers with disabilities. Refer to the accessibility information that outlines our efforts in this area. See “Accessibility information” on page 24.

Ergonomic information

Working in the virtual office might mean adapting to frequent changes in your environment. For example, adapting to the surrounding light sources, proper seating, and the placement of your computer hardware can help you improve your performance and achieve greater comfort.

The following example shows someone in a conventional setting. Even when not in such a setting, you can follow many of these tips. Develop good habits, and they will serve you well.

General posture: Make minor modifications in your working posture to deter the onset of discomfort caused by long periods of working in the same position. Frequent, short breaks from your work also help to prevent minor discomfort associated with your working posture.

Display: Position the display to maintain a comfortable viewing distance of 510-760 mm (20-30 inches). Avoid glare or reflections on the display from overhead lighting or outside sources of light. Keep the display screen clean and set the brightness to levels that enable you to see the screen clearly.

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Head position: Keep your head and neck in a comfortable and neutral (vertical, or upright) position.

Chair: Use a chair that gives you good back support and seat height adjustment. Use chair adjustments to best suit your desired posture.

Arm and hand position: If available, use chair arm rests or an area on your working surface to provide weight support for your arms. Keep your forearms, wrists, and hands in a relaxed and neutral (horizontal) position. Type with a soft touch without pounding the keys.

Leg position: Keep your thighs parallel to the floor and your feet flat on the floor or on a footrest.

What if you are traveling?

It might not be possible to observe the best ergonomic practices when you are using your computer while on the move or in a casual setting. Regardless of the setting, try to observe as many of these tips as possible. Sitting properly and using adequate lighting, for example, will help you maintain desirable levels of comfort and performance.

Questions about vision?

The visual display screens of ThinkPad notebook computers are designed to meet the highest standards and to provide you with clear, crisp images and large, bright displays that are easy to see, yet easy on the eyes. Of course, any concentrated and sustained visual activity can be tiring. If you have questions on eye fatigue or visual discomfort, consult a vision care specialist for advice.

Comfort

Observe the following guidelines to achieve greater comfort and improve performance.

Active sitting and rest breaks: The longer you sit and work with your computer, the more important it is to observe your working posture. Follow “Ergonomic information” on page 23 and practice “active sitting” to avoid discomfort associated with your working postures. Making minor voluntary postural changes and taking short frequent work breaks are the key ingredients for healthy computing. Your computer is light and mobile; you can easily reposition your working surface to accommodate many posture modifications.

Work area setup options: Familiarize yourself with all of your office furniture so that you know how to adjust your work surface, seat, and other work tools to accommodate your preferences for comfort. If your work area is not in an office setting, be sure to take special note of employing active sitting and taking work breaks. Many ThinkPad product solutions are available to help you modify and expand your computer to best suit your needs. You can find some of these options from the Web site at http://www.lenovo.com/accessories/services/index.html. Explore your options for docking solutions and external products that provide the adjustability and features that you want.

Accessibility information

Lenovo is committed to providing people with disabilities greater access to information and technology. As a result, the following information provides ways to help users that have hearing, vision, and mobility limitations get the most out of their computer experience.

Assistive technologies enable users to access information in the most appropriate way. Some of these technologies are already provided in your operating system. Others can be purchased through providers, or accessed through the Web site at http://www.lenovo.com/healthycomputing.

Assistive technologies

Some accessibility technologies are available through the Accessibility Options program. Depending on your operating system, the number of accessibility options available varies. In general, accessibility options enhance the way users with hearing, vision, or mobility limitations navigate and use their computer. For example, some users might not have the fine motor skills required to use a mouse or select key combinations. Other users might require larger fonts or high-contrast display modes. In some cases, magnifiers and built-in speech synthesizers are available.

Screen-reader technologies

Screen-reader technologies are primarily focused on software program interfaces, help information systems, and a variety of online documents. However, in the case where a screen reader cannot read documents, the document must first go through a conversion process. One solution converts Adobe PDF files into a format that is read by the screen-reader programs. This solution is a Web-based service provided by Adobe Systems Incorporated. Through http://access.adobe.com, Adobe PDF documents can be converted to HTML or plain text in many languages. One conversion option converts PDF documents on the Internet. A second option enables users to submit the URL of an Adobe PDF file through e-mail to convert it to HTML or ASCII text. Adobe PDF files on a local CD-ROM, or LAN also can be converted by attaching the Adobe PDF file to an e-mail message.

Traveling with your computer

This topic provides information to help you work with your computer when you are traveling.

Travel tips

Use the following travel tips to travel more confidently and efficiently with your computer.

- Although it is safe to allow your computer to go through the x-ray machines at airport security stations, it is important to keep your eyes on the computer at all times to prevent theft.
- Consider bringing an electrical adapter for use in an airplane or automobile.
- If you carry an ac power adapter, detach the ac cord from it to avoid damaging the cord.

Travel tips on airplanes

If you carry your computer into an airplane, take note of the following tips:

- If you intend to use your computer or wireless services (such as Internet and Bluetooth), check with the airline for restrictions and availability of services before boarding the airplane. If there are restrictions on the use of computers with wireless features on the airplane, you must abide by those restrictions. If necessary, disable wireless features before boarding.
- Be careful about the seat in front of you on airplanes. Angle your computer display so that it does not get caught when the person in front of you leans back.
- When taking off, remember to turn off your computer.

Travel accessories

The following is a checklist of items to consider packing when you are going to travel:

- ThinkPad ac power adapter
- ThinkPad AC/DC Combo Adapter
- External mouse, if you are accustomed to using one
- Ethernet cable
- Extra battery, charged

- A quality carrying case that provides adequate cushion and protection
- External storage device

If you are traveling to another country, you also might want to consider an ac power adapter for the country to which you are traveling.

To purchase travel accessories, go to http://www.lenovo.com/accessories.

Chapter 4. Replacing devices

This chapter provides instructions on how to install or replace hardware for your computer.

- “Static electricity prevention” on page 27
- “Replacing the battery” on page 27
- “Replacing a PCI Express Mini Card for wireless LAN connection” on page 29
- “Replacing a memory module” on page 32
- “Replacing the keyboard” on page 34

Static electricity prevention

Static electricity, although harmless to you, can seriously damage computer components and options. Improper handling of static-sensitive parts can cause damage to the part. When you unpack an option or a CRU, do not open the static-protective package containing the part until the instructions direct you to install it.

When you handle options or CRUs, or perform any work inside the computer, take the following precautions to avoid static-electricity damage:

- Limit your movement. Movement can cause static electricity to build up around you.
- Always handle components carefully. Handle adapters, memory modules, and other circuit boards by the edges. Never touch exposed circuitry.
- Prevent others from touching components.
- When you install a static-sensitive option or CRU, touch the static-protective package containing the part to a metal expansion-slot cover or other unpainted metal surface on the computer for at least two seconds. This reduces static electricity from the package and your body.
- When possible, remove the static-sensitive part from the static-protective packaging and install the part without setting it down. When this is not possible, place the static-protective packaging on a smooth, level surface and place the part on it.
- Do not place the part on the computer cover or other metal surface.

Replacing the battery

Before you start, print these instructions.

This system supports only batteries specially designed for this specific system and manufactured by Lenovo or an authorized builder. The system does not support unauthorized batteries or batteries designed for other systems. If an unauthorized battery or a battery designed for another systems is installed, the system will not charge.

Attention: Lenovo has no responsibility for the performance or safety of unauthorized batteries, and provides no warranties for failures or damage arising out of their use.

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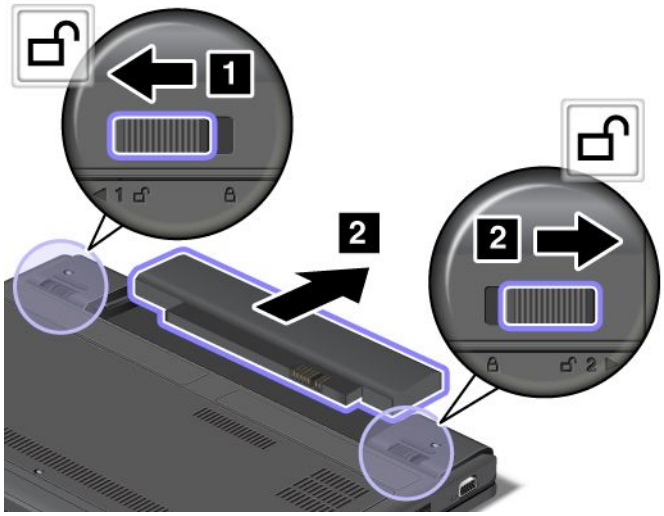
DANGER

If the rechargeable battery pack is incorrectly replaced, there is danger of an explosion. The battery pack contains a small amount of harmful substances. To avoid injury:

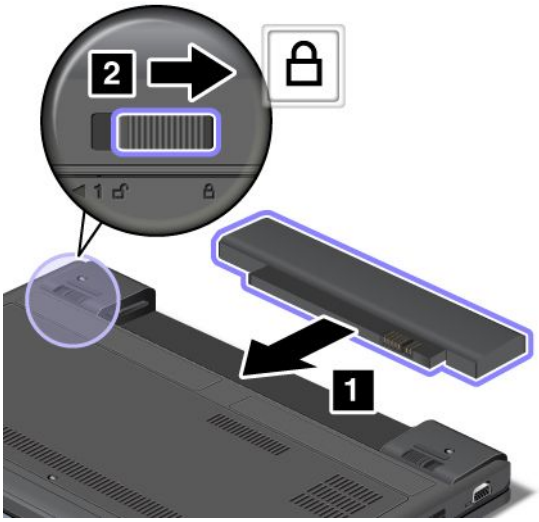
- **Replace only with a battery of the type recommended by Lenovo.**
- **Keep the battery pack away from fire.**
- **Do not expose the battery to excessive heat.**
- **Do not expose the battery to water or rain.**
- **Do not short-circuit the battery.**
- **Do not drop, crush, puncture, or subject to strong forces. Battery abuse or mishandling can cause the battery to overheat, which can cause gasses or flame to "vent" from the battery pack.**

To replace the battery, do the following:

1. Turn off the computer. Then disconnect the ac power adapter and all cables from the computer.
2. Close the computer display and turn the computer over.
3. Unlock the battery latch **1**. Holding the battery lock lever in the unlocked position and remove the battery pack **2**.



4. Insert a new battery until it clicks into place 1, and then slide the battery latch to the locked position 2.



5. Turn the computer over again. Connect the ac power adapter and all cables.

Replacing a PCI Express Mini Card for wireless LAN connection

Before you start, print these instructions.

DANGER

During electrical storms, do not connect the cable to or disconnect it from the telephone outlet on the wall.

DANGER

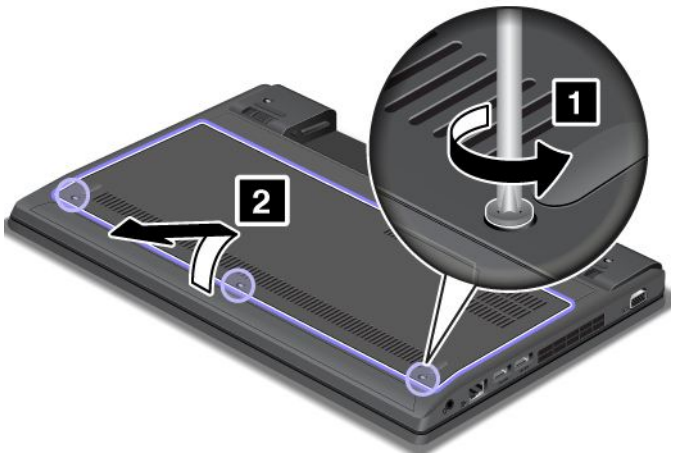
Electric current from power, telephone, and communication cables is hazardous. To avoid shock hazard, disconnect the cables before opening the cover of this slot.

Attention: Before you start installing a PCI Express Mini Card, touch a metal table or a grounded metal object. This action reduces any static electricity from your body. The static electricity could damage the card.

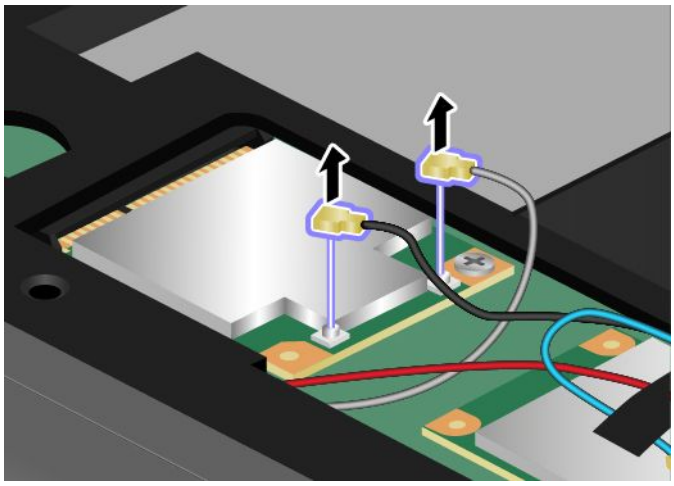
To replace the PCI Express Mini Card for wireless LAN connection, do the following:

1. Turn off the computer; then disconnect the ac power adapter and all cables from the computer. Wait three to five minutes to let the computer cool.
2. Close the computer display, and turn the computer over.
3. Remove the battery. See “Replacing the battery” on page 27.

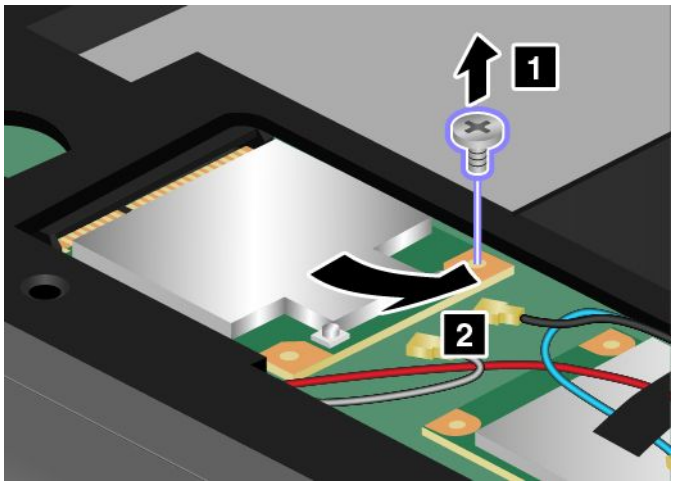
4. Loosen the screws 1, and then remove the cover 2.



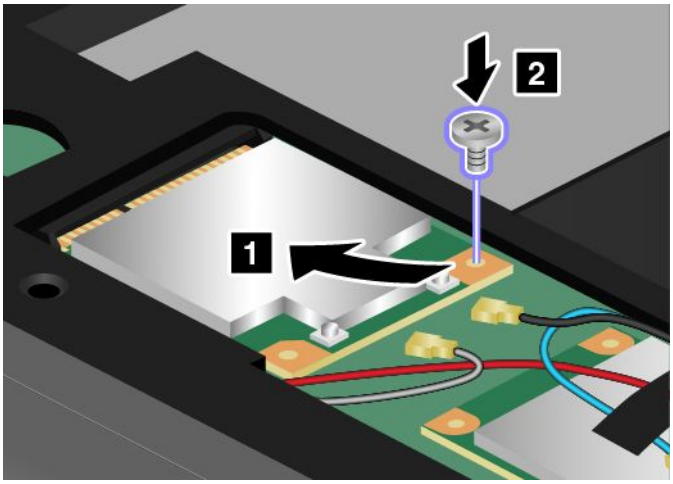
5. If a tool for removing connectors is included in the package with the new card, use it to disconnect the cables from the card. If no such tool is included, disconnect the cables by picking up the connectors with your fingers and gently unplugging them.



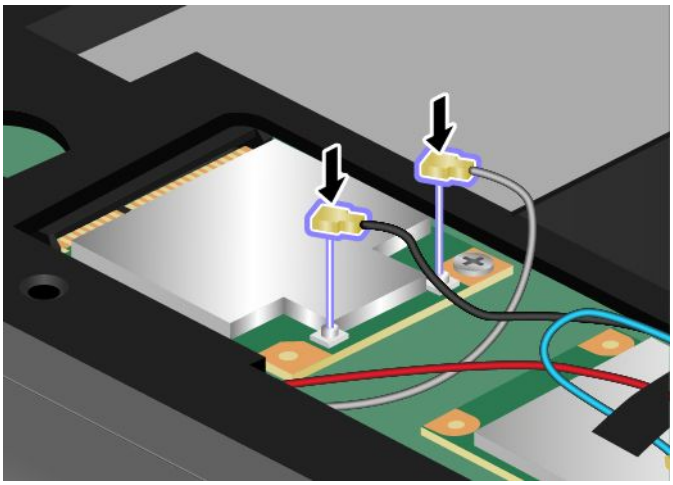
6. Remove the screw 1. The card pops up 2. Remove the card.



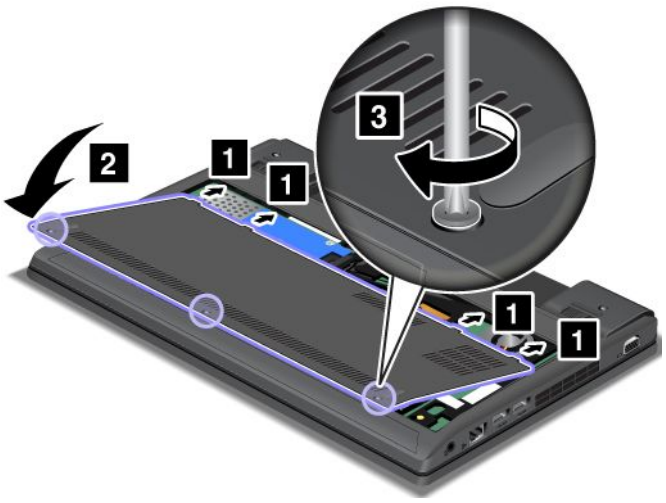
7. Align the contact edge of the new PCI Express Mini Card with the corresponding socket 1. Pivot the card until you can snap it into place. Secure the card with the screw 2.



8. Connect the antenna cables to the new PCI Express Mini Card. Be sure to attach the gray cable to the connector marked “MAIN” or “M” on the card, and the black cable to the connector marked “AUX” or “A.”



9. Attach the cover 1 and pivot it downward 2. Then tighten the screws 3.



10. Reinstall the battery. See “Replacing the battery” on page 27.
11. Turn the computer over again. Connect the ac power adapter and all cables.

Replacing a memory module

Before you start, print these instructions.

Increasing memory capacity is an effective way to make programs run faster. To replace or add a memory module, read the following prerequisites, and then the instructions.

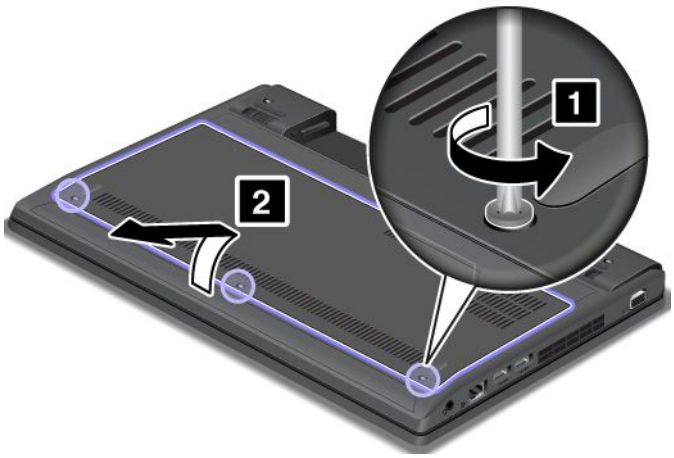
When replacing a memory module, be sure to follow the precautions.

Note: The operating speed of the memory module has dependency on the system configuration. In some conditions, the memory module in your computer might not be able to operate at the maximum speed.

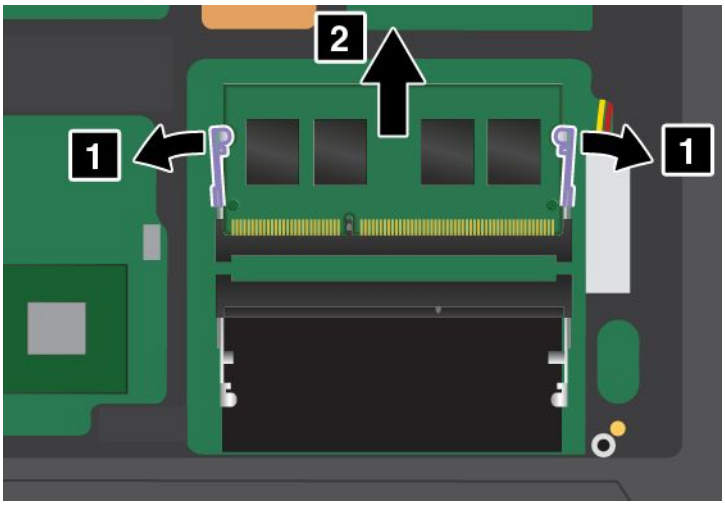
Attention: Before you start installing a memory module, touch a metal table or a grounded metal object. This action reduces any static electricity from your body. The static electricity could damage the memory module.

To replace a memory module, do the following:

1. Turn off the computer; then disconnect the ac power adapter and all cables from the computer.
2. Close the computer display, and turn it over.
3. Remove the battery. See “Replacing the battery” on page 27.
4. Loosen the screws **1**, and then remove the cover **2**.



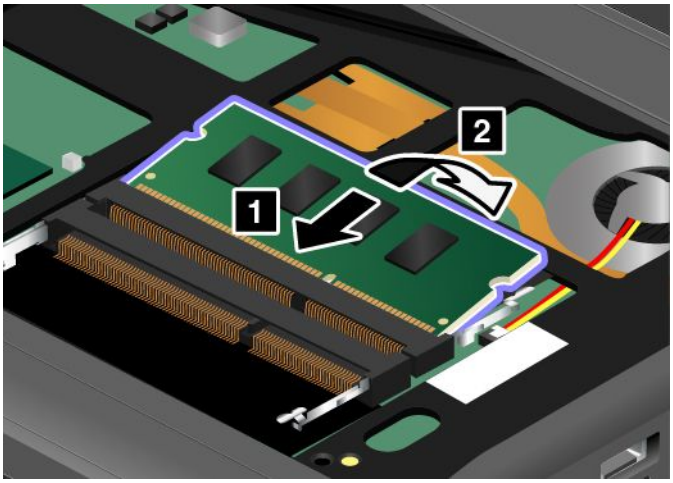
5. If two memory modules are already in the memory slots, press out on the latches on both edges of the socket at the same time 1, and then remove a memory module 2 to make room for the new one. Save the removed memory module for future use.

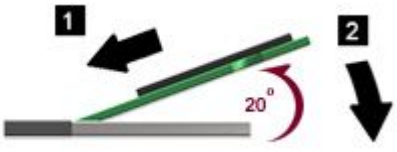


6. Find the notch on the contact edge side of the memory module you are installing.

   Attention: To avoid damaging the memory module, do not touch its contact edge.

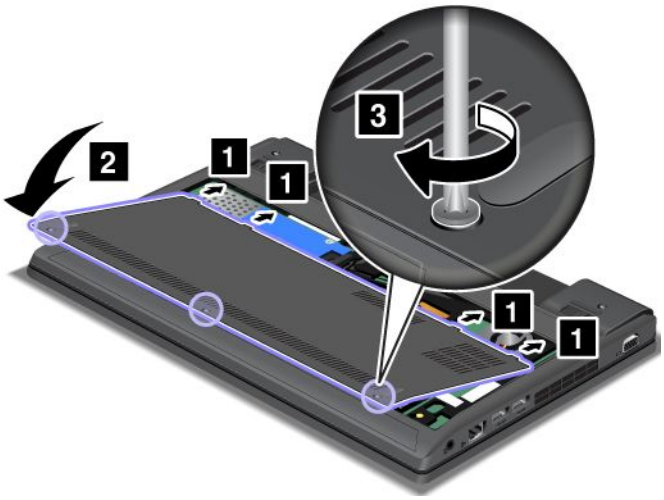
7. With the notched end of the memory module toward the contact edge side of the socket, insert the memory module 1 into the socket at an angle of about 20 degrees; then press it in firmly 2.





8. Pivot the memory module downward until it snaps into place.
9. Ensure that the memory module is firmly installed in the slot and cannot be moved easily.

10. Attach the cover 1 and pivot it downward 2. Then tighten the screws 3.



11. Reinstall the battery. See “Replacing the battery” on page 27.
12. Turn the computer over again. Connect the ac power adapter and all cables.

Replacing the keyboard

Before you start, print these instructions.

DANGER

During electrical storms, do not connect the cable to or disconnect it from the telephone outlet on the wall.

DANGER

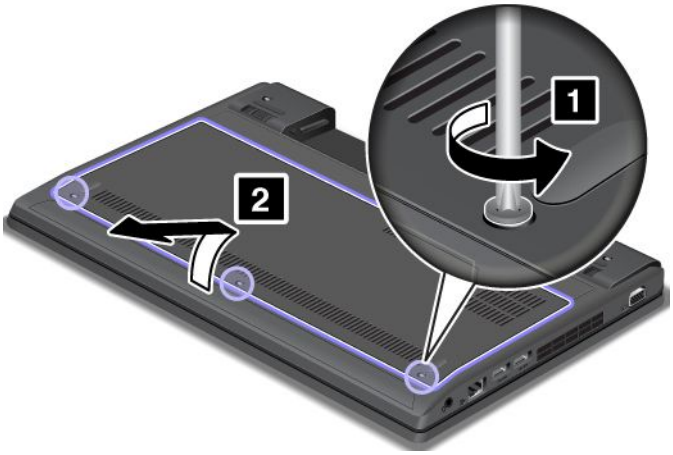
Electric current from power, telephone, and communication cables is hazardous. To avoid shock hazard, disconnect the cables before opening the cover of this slot.

Removing the keyboard

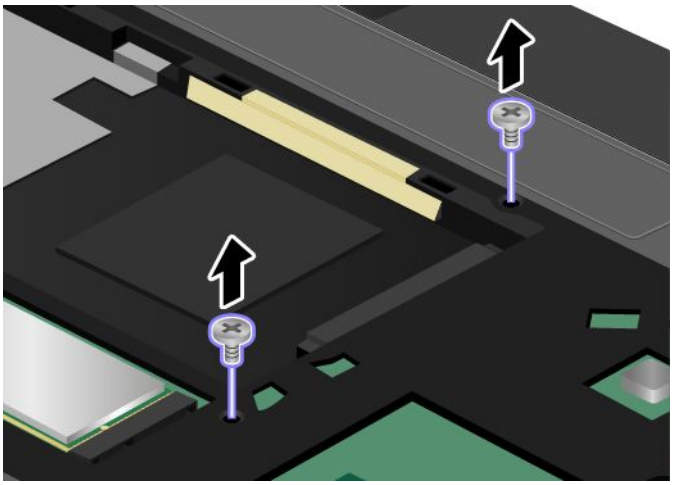
To remove the keyboard, do the following:

1. Turn off the computer; then disconnect the ac power adapter and all cables from the computer.
2. Close the computer display, and turn the computer over.
3. Remove the battery. See “Replacing the battery” on page 27.

4. Loosen the screws 1, and then remove the cover 2.



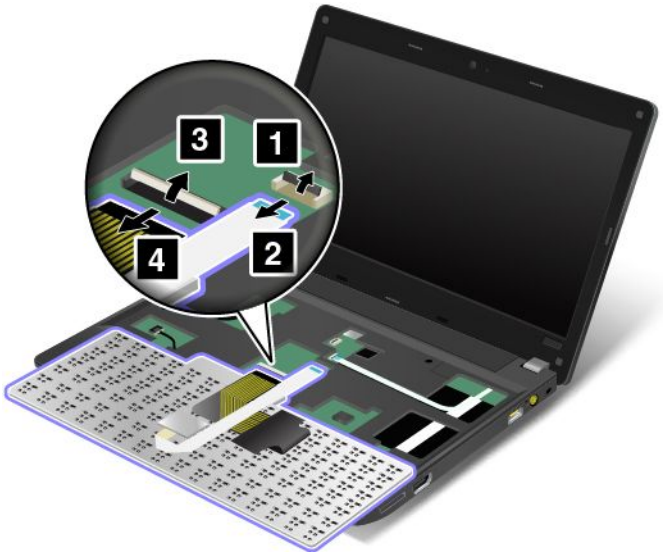
5. Remove the screws that secure the keyboard.



6. Turn the computer over and open the display.

7. Push hard in the direction shown by the arrows 1 to unlatch the front side of the keyboard. The keyboard will be detached slightly 2.

8. Remove the cables 2 and 4 by flipping the connectors 1 and 3 upwards. Remove the keyboard.



Installing the keyboard

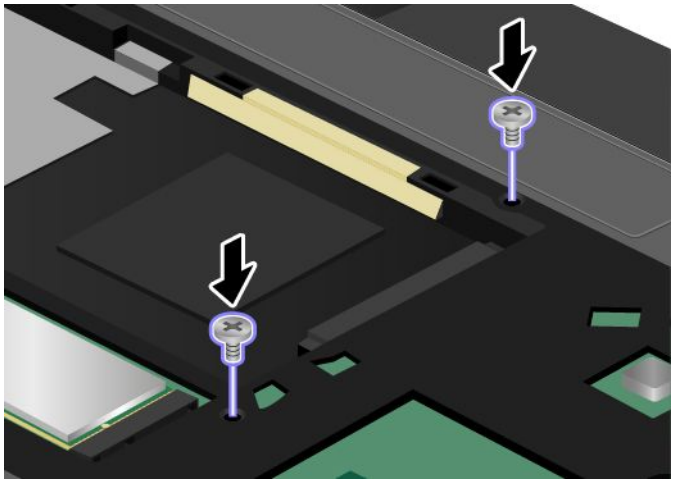
To install the keyboard, do the following:

1. Attach the cables 1 and 3 by flipping the connectors 2 and 4 downward.

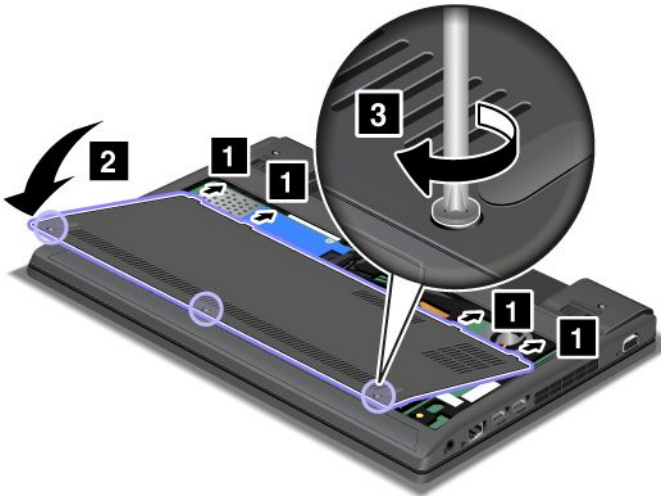
2. Insert the keyboard. Ensure that the rear edge of the keyboard is under the frame.

3. Slide the keyboard in the direction shown by the arrows, until the keyboard is secured in place.

4. Reinstall the screws.



5. Attach the cover 1 and pivot it downward 2. Then tighten the screws 3.



6. Reinstall the battery. See “Replacing the battery” on page 27.
7. Turn the computer over again. Connect the ac power adapter and all cables.

Chapter 5. Troubleshooting computer problems

When you experience a problem, refer to the corresponding sections in this topic to try to solve the problem by yourself.

- “Computer stops responding” on page 43
- “Spills on the keyboard” on page 44
- “Memory module problems” on page 44
- “Networking problems” on page 44
- “Problems with the keyboard and other pointing devices” on page 45
- “Problems with the display and multimedia devices” on page 46
- “Battery and power problems” on page 48

Taking care of your computer

Although your computer is designed to function reliably in normal work environments, you need to use common sense in handling it. By following these important tips, you will get the most use and enjoyment out of your computer.

Be careful about where and how you work

- Store packing materials safely out of the reach of children to prevent the risk of suffocation from plastic bags.
- Keep your computer away from magnets, activated cellular phones, electrical appliances, or speakers (more than 13 cm or 5 inches).
- Avoid subjecting your computer to extreme temperatures (below 5°C/41°F or above 35°C/95°F).
- Some appliances, such as certain portable desktop fans or air purifiers, can produce negative ions. If a computer is close to such an appliance, and is exposed for an extended time to air containing negative ions, it might become electrostatically charged. Such a charge might be discharged through your hands when you touch the keyboard or other parts of the computer, or through connectors on I/O devices connected to it. Even though this kind of electrostatic discharge (ESD) is the opposite of a discharge from your body or clothing to the computer, it poses the same risk of a computer malfunction.

Your computer is designed and manufactured to minimize any effects of electrostatic charge. An electrostatic charge above a certain limit, however, can increase the risk of ESD. Therefore, when using the computer close to an appliance that can produce negative ions, give special attention to the following:

- Avoid directly exposing your computer to the air from an appliance that can produce negative ions.
- Keep your computer and peripherals as far as possible from such an appliance.
- Wherever possible, ground your computer to facilitate safe electrostatic discharge.

Note: Not all such appliances cause a significant electrostatic charge.

Be gentle with your computer

- Avoid placing any objects (including paper) between the display and the keyboard or the palm rest.
- Your computer display is designed to be opened and used at an angle slightly greater than 90 degrees. Do not open the display beyond 180 degrees, as this might damage the computer hinge.
- Do not turn your computer over while the ac power adapter is plugged in. This could break the adapter plug.

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Carry your computer properly

- Before moving your computer, be sure to remove any media, turn off attached devices, and disconnect cords and cables.
- When picking up your open computer, hold it by the bottom. Do not pick up or hold your computer by the display.

Handle storage media and drives properly

- Store your external and removable hard disk drive in the appropriate containers or packaging when they are not being used.
- Before you install any of the following devices, touch a metal table or a grounded metal object. This action reduces any static electricity from your body. The static electricity could damage the device.
  - Memory module
  - Mini-PCI card
  - Memory card, such as an SD card, SDHC card, SDXC card, and a MultiMediaCard

    Note: Not all listed devices are included in your computer.

    This action reduces any static electricity from your body. The static electricity could damage the device.
- While transferring data to or from a flash media card, such as an SD card, do not put your computer into sleep mode before the data transfer is complete; otherwise, your data could become damaged.

Register your computer

- Register your ThinkPad computer with Lenovo. For more information, see “Registering your computer” on page 11.

Be sure not to modify your computer

- Only an authorized ThinkPad repair technician should disassemble and repair your computer.
- Do not modify or tape the latches to keep the display open or closed.

Cleaning the cover of your computer

Occasionally clean your computer by doing the following:

1. Prepare a mixture of a gentle kitchen-use detergent (one that does not contain abrasive powder or strong chemicals such as acid or alkaline). Use 5 parts water to 1 part detergent.
2. Absorb the diluted detergent into a sponge.
3. Squeeze excess liquid from the sponge.
4. Wipe the cover with the sponge, using a circular motion and taking care not to let any excess liquid drip.
5. Wipe the surface to remove the detergent.
6. Rinse the sponge with clean running water.
7. Wipe the cover with the clean sponge.
8. Wipe the surface again with a dry, soft, lint-free cloth.
9. Wait for the surface to dry completely and remove any fibers from the cloth.

Cleaning your computer keyboard

To clean the computer keyboard, do the following:

1. Apply some isopropyl rubbing alcohol to a soft, dust-free cloth.

2. Wipe each key with the cloth. Wipe the keys one by one; if you wipe several keys at a time, the cloth might hook onto an adjacent key and possibly damage it. Ensure that no liquid drips onto or between the keys.
3. Allow to dry.
4. To remove any crumbs or dust from beneath the keys, you can use a camera blower with a brush or cool air from a hair dryer.

Note: Avoid spraying cleaner directly onto the display or the keyboard.

Cleaning your computer display

To clean the computer display, do the following:

1. Gently wipe the display with a dry, soft lint-free cloth. If you see a scratched mark on your display, it might be a stain transferred from the keyboard or the TrackPoint pointing stick when the cover was pressed from the outside.
2. Wipe or dust the stain gently with a soft, dry cloth.
3. If the stain remains, moisten a soft, lint-free cloth with water or a 50-50 mixture of isopropyl alcohol and water that does not contain impurities.
4. Wring out as much of the liquid as you can.
5. Wipe the display again; do not let any liquid drip into the computer.
6. Be sure to dry the display before closing it.

Computer stops responding

Print these instructions now and keep it with your computer for reference later.

If your computer is completely unresponsive (you cannot use the UltraNav pointing device or the keyboard), do the following:

1. Press and hold the power button until the computer turns off. Turn on the computer again by pressing the power button. If the computer does not turn on, continue with step 2.

   Note: Do not remove the battery and the ac power adapter to reset the computer.
2. While the computer is turned off, remove all power sources from the computer (battery and the ac power adapter). Hold down the power button for 10 seconds. Plug in the ac power adapter while keeping the battery out of the computer. If the computer does not turn back on, continue with step 3.

   Note: Once the computer starts up and enters the operating system, use the proper shutdown procedure to turn the computer off. Once the computer is off, reattach the battery and turn on the computer again. If the computer does not start with the battery reattached, remove the battery and again start with step 2. If the computer starts with ac power but does not start when the battery is attached, call the Customer Support Center for support.
3. While the computer is off, remove all sources of power (battery and the ac power adapter). Remove all external devices that are attached to your computer (keyboard, mouse, printer, scanner, and so on). Repeat step 2. If step 2 is unsuccessful, continue with step 4.

   Note: The following steps involve removing static sensitive components from your computer. Ensure that you are properly grounded and remove all sources of power attached to the computer. If you are uncomfortable or unsure about removing components, call the Customer Support Center for assistance.
4. While the computer is off, remove all sources of power and external hardware. Remove any non-original memory module added to your computer. After removing the extra memory module and reseating the original memory module, repeat step 2. If the computer still does not turn on, consult the user manual for other customer-replaceable components that are attached to your computer.

If the computer still does not start up, call the Customer Support Center and a Customer Support Specialist will assist you.

Spills on the keyboard

With a mobile computer, there are increased chances of spilling liquids on the keyboard. Because most liquids conduct electricity, liquid spilled on the keyboard could create numerous short circuits, potentially causing irreparable damage to your computer.

If you spill something on your computer:

Attention: Ensure that no liquid creates a short circuit between you and the ac power adapter (if in use). Although you might lose some data or work by turning off the computer immediately, leaving the computer on might make your computer unusable.

1. Carefully unplug the ac power adapter immediately.
2. Turn off the computer immediately. If the computer does not turn off, remove the battery. The more quickly you stop the current from passing through the computer the more likely you will reduce damage from short circuits.
3. Wait until you are certain that all the liquid is dry before turning on your computer.

Note: If you want to replace your keyboard, you can purchase a new one.

Memory module problems

Print these instructions now and keep it with your computer for reference later.

If your memory module is not operating properly, check the following items:

1. Verify that the memory module is installed and seated correctly in your computer.

   It might be necessary to remove all added memory modules to test the computer with only the factory-installed memory modules, and then reinstall the memory module one at a time to ensure a proper connection.
2. Verify the proper memory configuration and compatibility including the maximum memory size and the memory speed.

Networking problems

The following are the most common networking problems:

Ethernet problems

- **Problem**: Your computer cannot connect to the network.

  Solution: Ensure that:

  – The cable is installed correctly.

    The network cable must be securely connected both to the Ethernet connector of your computer and to the RJ45 connector of the hub. The maximum allowable distance from the computer to hub is 100 meters. If the cable is connected and the distance is within acceptable limits but the problem persists, try a different cable.

  – The switch port and the adapter have the same duplex setting.

If you configured the adapter for full duplex, make sure that the switch port also is configured for full duplex. Setting the wrong duplex mode can degrade performance, cause data loss, or result in lost connections.

– You have installed all networking software that is necessary for your network environment.

  Check with your LAN administrator for the necessary networking software.

- **Problem**: The adapter stops working for no apparent reason.

  Solution: The network driver files might be corrupt or missing. Update the driver by referring to the above solution for the procedure to make sure that the correct device driver is installed.

- **Problem**: If your computer is a Gigabit Ethernet model and you use a speed of 1000 Mbps, the connection fails or errors occur.

  Solution:

  – Use Category 5 wiring and make sure that the network cable is securely connected.

  – Connect to a 1000 BASE-T hub/switch (not 1000 BASE-X).

- **Problem**: If your computer is a Gigabit Ethernet model, it cannot connect to the network at 1000 Mbps. Instead, it connects at 100 Mbps.

  Solution:

  – Try another cable.

  – Ensure that the link partner is set to auto-negotiate.

  – Ensure that the switch is 802.3ab-compliant (gigabit over copper).

A wireless LAN problem

Problem: You cannot connect to the network using the built-in wireless network card.

Solution: Ensure that:

- The wireless radio is enabled.
- Your wireless LAN driver is the latest version.
- your computer is within range of a wireless access point.

Problems with the keyboard and other pointing devices

The following are the most common problems with keyboards and other pointing devices.

An UltraNav pointing device problem

- **Problem**: The pointer drifts when the computer is turned on or after it resumes normal operation.

  Solution: The pointer might drift when you are not using the TrackPoint pointing device during normal operation. This is a normal characteristic of the TrackPoint pointing device and is not a defect. Pointer drifting might occur for several seconds under the following conditions:

  – When the computer is turned on

  – When the computer resumes normal operation

  – When the TrackPoint pointing device is kept pressed for a long time

  – When the temperature changes

Keyboard problems

- **Problem**: All or some keys on the keyboard do not work.

  Solution: If an external numeric keypad is connected:

  1. Turn off the computer.
  2. Remove the external numeric keypad.
  3. Turn on the computer and try using the keyboard again.

  If the keyboard problem is resolved, carefully reconnect the external numeric keypad and the external keyboard. Ensure that you have seated the connectors correctly.

  If keys on the keyboard still do not work, have the computer serviced.

- **Problem**: All or some keys on the external numeric keypad do not work.

  Solution: Ensure that the external numeric keypad is correctly connected to the computer.

Problems with the display and multimedia devices

This topic includes the most common problems with displays and multimedia devices, including the computer display, the external monitor, and the audio devices.

Computer screen problems

- **Problem**: When I turn on the computer, nothing is displayed on the screen and the computer does not beep while starting up.

  Note: If you are not sure whether you heard any beeps, turn off the computer by pressing and holding the power button for about eight seconds. Turn it on and listen again.

  Solution: Ensure that:

  – The battery is installed correctly.
  – The ac power adapter is connected to the computer and the power cord is plugged into a working electrical outlet.
  – The computer is turned on. (Turn the power button on again for confirmation.)

  If these items are correctly set, and the screen remains blank, have the computer serviced.

- **Problem**: Incorrect characters are displayed on the screen.

  Solution: Did you install the operating system or program correctly? If they are installed and configured correctly, have the computer serviced.

- **Problem**: The screen stays on even after you turn off your computer.

  Solution: Press and hold the power button for about eight seconds to turn off your computer; then turn it on again.

- **Problem**: Missing, discolored, or bright dots appear on the screen every time you turn on your computer.

  Solution: This is an intrinsic characteristic of the TFT technology. Your computer display contains multiple thin-film transistors (TFTs). A small number of missing, discolored, or bright dots on the screen might exist all the time.

- **Problem**: My screen goes blank while the computer is on.

  Solution: Your screen saver or power management might have been enabled. Do either of the following:

  – Touch the TrackPoint pointing device or the touch pad, or press a key to exit the screen saver.
  – Press the power button to resume from sleep.

External monitor problems

- **Problem**: The external monitor is blank.

  Solution: To solve the problem, do the following:

  1. Connect the external monitor to another computer to make sure that it works.
  2. Reconnect the external monitor to your computer.
  3. Refer to the manual shipped with the external monitor to check the resolutions and refresh rates that are supported.
     - If the external monitor supports the same resolution as the computer display or a higher resolution, view output on the external monitor or on both the external monitor and the computer display.
     - If the external monitor supports a lower resolution than the computer display, view output on the external monitor only. (If you view output on both the computer display and the external monitor, the external monitor screen will be blank or distorted.)

- **Problem**: Wrong characters are displayed on the screen.

  Solution: Did you follow the correct procedure when installing the operating system or program? If you did, have the external monitor serviced.

- **Problem**: The screen position on the external monitor is incorrect when that monitor is set for a high resolution.

  Solution: Sometimes, when you use a high resolution such as 1600x1200, the image is shifted to left or right on the screen. To correct this, first make sure that your external monitor supports the display mode (the resolution and the refresh rate) that you have set. If it does not, set a display mode that the monitor supports. If it does support the display mode you have set, go to the setup menu for the monitor itself and adjust the settings there. Usually the external monitor has buttons for access to the setup menu. For details, see the documentation that comes with the monitor.

Audio problems

- **Problem**: A volume or balance slider cannot be moved.

  Solution: The slider might be grayed out. This means that its position is fixed by the hardware and cannot be changed.

- **Problem**: The volume sliders do not stay in place when some audio programs are used.

  Solution: It is normal for the sliders to change position when certain sound programs are used. The programs are aware of the settings in the Volume Mixer window and are allowed to change the settings themselves. Usually the program has sliders available to control the sound from within the program.

- **Problem**: The balance slider cannot completely mute one channel.

  Solution: The control is designed to compensate for minor differences in balance and does not completely mute either channel.

- **Problem**: There is no volume control for MIDI sound in the Volume Mixer window.

  Solution: Use the hardware volume control. This is because the built-in synthesizer software does not support the control.

- **Problem**: The sound cannot be turned off completely even if you set the Master volume control at minimum.

  Solution: You still can hear some sound even though you have set the Master volume control at minimum. To turn off the sound completely, go to the Master volume control and select **Mute speakers**.

- **Problem**: When you connect a headphone to your computer while playing sound, a speaker does not produce sound.

  Solution: Once the headphone is attached, the streaming is automatically redirected to it. If you want to listen to sound from the speakers again, be sure to set those speakers as the default device. For details, refer to the help information system for Realtek HD Audio.

Battery and power problems

This topic contains instructions on troubleshooting battery and power problems.

Battery problems

- **Problem**: The battery pack cannot be fully charged in the standard charge time when the computer is powered off.

  Solution: The battery pack might be over-discharged. Do the following:

  1. Turn off the computer.
  2. Ensure that the over-discharged battery pack is in the computer.
  3. Connect the ac power adapter to the computer and let it charge.

  If a quick charger is available, use it to charge the over-discharged battery pack.

  If the battery pack cannot be fully charged in 24 hours, use a new battery pack.

- **Problem**: Your computer shuts down before the battery status indicator shows empty, or your computer operates after the battery status indicator shows empty.

  Solution: Discharge and recharge the battery pack.

- **Problem**: The operating time for a fully charged battery pack is short.

  Solution: Discharge and recharge the battery pack. If your battery operating time is still short, use a new battery pack.

- **Problem**: The computer does not operate with a fully charged battery pack.

  Solution: The surge protector in the battery pack might be active. Turn off the computer for one minute to reset the protector; then turn on the computer again.

- **Problem**: The battery pack cannot be charged.

  Solution: You cannot charge the battery when it is too hot. If the battery feels hot, remove it from the computer and allow it to cool to room temperature. After it cools, reinstall it and recharge the battery. If it still cannot be charged, have it serviced.

  This system supports only batteries specially designed for this specific system and manufactured by Lenovo or an authorized builder. The system does not support unauthorized batteries or batteries designed for other systems. If an unauthorized battery or a battery designed for another system is installed, the system will not charge.

  Attention: Lenovo has no responsibility for the performance or safety of unauthorized batteries, and provides no warranties for failures or damage arising out of their use.

Power problems

Print these instructions now and keep it with your computer for reference later.

If your computer is getting no power at all, check the following items:

1. Verify the power button. Refer to “System status indicators” on page 5. The red dot in the ThinkPad logo is lit whenever the computer is on.
2. Check all power connections. Remove any power strips and surge protectors to connect the ac power adapter directly to the ac power outlet.
3. Inspect the ac power adapter. Check for any physical damage, and make sure that the power cable is firmly attached to the adapter brick and the computer.
4. Verify if the ac power source is working by checking the ac power status indicator. Refer to “Power status indicator” on page 7. The ac power status indicator is lit when ac is connected to the computer.
5. Remove all devices and then test for system power with minimal devices attached.
   a. Disconnect the ac power adapter and all cables from the computer.
   b. Close the computer display, and turn the computer over.
   c. Remove the battery. Refer to “Replacing the battery” on page 27.
   d. Remove the memory module. Refer to “Replacing a memory module” on page 32.
   e. Remove the PCI Express Mini Card. Refer to “Replacing a PCI Express Mini Card for wireless LAN connection” on page 29.
   f. Wait for 30 seconds, and then reinstall the memory module and the known good battery or the ac power adapter to test the computer with minimal devices attached first.
   g. Reinstall each device one at a time that you have removed in the earlier steps.

If your computer does not run on battery power, check the following items:

1. Remove and reseat the battery to make sure that it is properly connected. Refer to “Replacing the battery” on page 27.
2. Swap batteries with another similar model, if available.

   If another similar ThinkPad model is available, then verify that the battery pack works in the other computer and that the battery pack for the other model works in this computer.
3. Verify the battery-status indicator. Refer to “Power status indicator” on page 7.

A power button problem

Problem: The system does not respond, and you cannot turn off the computer.

Solution: Turn off the computer by pressing and holding the power button for 4 seconds or more. If the system is still not reset, remove the ac power adapter and the battery.

Sleep problems

- **Problem**: The computer enters sleep mode unexpectedly.

  Solution: If the microprocessor overheats, the computer automatically enters sleep mode to allow the computer to cool and to protect the microprocessor and other internal components. Check the settings for sleep mode.

- **Problem**: The computer enters sleep mode (the sleep indicator turns on) immediately after the power-on self-test.

  Solution: Ensure that:

  – The battery is charged.

  – The operating temperature is within the acceptable range. Refer to “Operating environment” on page 10.

If the battery is charged and the temperature is within range, have the computer serviced.

- **Problem**: A critical low-battery error occurs, and the computer immediately turns off.

  Solution: The battery power is getting low. Connect the ac power adapter to the computer and plug it into an electrical outlet, or replace the battery with a charged one.

- **Problem**: The computer does not return from sleep mode, or the system status indicator (illuminated dot in the ThinkPad logo) blinks slowly and the computer does not work.

  Solution: If the system does not return from sleep mode, it might have entered sleep mode automatically because the battery is depleted. Check the system status indicator (illuminated dot in the ThinkPad logo).

  – If the system status indicator (illuminated dot in the ThinkPad logo) blinks slowly, your computer is in sleep mode. Connect the ac power adapter to the computer; then open the computer screen.

  – If the system status indicator (illuminated dot in the ThinkPad logo) is off, your computer is in power-off state. Connect the ac power adapter to the computer; then press the power button to resume operation.

  If the system still does not return from sleep mode, your system might stop responding and you might not be able to turn off the computer. In this case, you need to reset the computer. If you have not saved your data, it might be lost. To reset the computer, press and hold the power button for eight seconds or more. If the system is still not reset, remove the ac power adapter and the battery.

- **Problem**: Your computer does not enter sleep mode.

  Solution: Check whether any option has been selected to disable your computer from entering sleep mode.

Chapter 6. Getting support

This chapter provides information about getting help and support from Lenovo.

- “Before you contact Lenovo” on page 51
- “Getting help and service” on page 51
- “Purchasing additional services” on page 53

Before you contact Lenovo

Registering your computer

Register your computer with Lenovo at http://www.lenovo.com/register. For more information, see “Registering your computer” on page 11.

Recording information

Before you talk to a Lenovo representative, record the following important information about your computer.

Recording problem symptoms and details

Collect the answers to the questions below before you call for help. Then, you will be able to get help as quickly as possible.

- What is the problem? Is it continuous or intermittent?
- Is there an error message? What is the error code, if any?
- What operating system are you using? Which version?
- Which software programs were running at the time of the problem?
- Can the problem be reproduced? If so, how?

Recording system information

The serial number label is on the bottom of your computer. Record the machine type and the serial number.

- What is the name of your Lenovo product?
- What is the machine type?
- What is the serial number?

Getting help and service

If you need help, service, technical assistance, or just want more information about Lenovo products, you will find a wide variety of sources available from Lenovo to assist you. This section contains information about where to go for additional information about Lenovo and our products, what to do if you experience a problem with your computer, and whom to call for service should it be necessary.

Information about your computer and preinstalled software, if any, is available in the documentation that comes with your computer. That documentation includes printed books, online books, readme files, and help files. In addition, information about Lenovo products is available on the World Wide Web. For information, contact the Customer Support Center.

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Lenovo Support Web site

Technical support information is available on the Lenovo Support Web site at:
http://www.lenovo.com/support

This Web site is updated with the latest support information such as the following:

- Product and service warranty
- Product and parts details
- User guides and manuals
- Knowledge base and frequently asked questions

Calling Lenovo

If you have tried to correct the problem yourself and still need help, during the warranty period, you can get help and information by telephone through the Customer Support Center. The following services are available during the warranty period:

- Problem determination - Trained personnel are available to assist you with determining if you have a hardware problem and deciding what action is necessary to fix the problem.
- Lenovo hardware repair - If the problem is determined to be caused by Lenovo hardware under warranty, trained service personnel are available to provide the applicable level of service.
- Engineering change management - Occasionally, there might be changes that are required after a product has been sold. Lenovo or your reseller, if authorized by Lenovo, will make selected Engineering Changes (ECs) that apply to your hardware available.

The following items are not covered:
- Replacement or use of parts not manufactured for or by Lenovo or non-warranted parts

  Note: All warranted parts contain a 7-character identification in the format FRU XXXXXXX.
- Identification of software problem sources
- Changes, modifications, or upgrades to device drivers
- Installation and maintenance of network operating systems (NOS)
- Installation and maintenance of programs

For the terms and conditions of the Lenovo Limited Warranty that applies to your Lenovo hardware product, see “Warranty information” in the *Safety, Warranty, and Setup Guide* that comes with your computer.

If possible, be near your computer when you make your call in case the technical assistance representative needs to help you resolve a computer problem. Ensure that you have recorded information before you call. When calling for technical assistance, have the following information available:
- Machine type and model
- Serial numbers of your computer, monitor, and other components, or your proof of purchase
- Description of the problem
- Exact wording of any error messages
- Hardware and software configuration information for your system

Telephone numbers

For a list of the Lenovo Support phone numbers for your country or region, go to http://www.lenovo.com/support/phone or refer to the *Safety, Warranty, and Setup Guide* that comes with your computer.

Note: Phone numbers are subject to change without notice. The latest phone numbers are available at http://www.lenovo.com/support/phone. If the number for your country or region is not provided, contact your Lenovo reseller or Lenovo marketing representative.

Finding ThinkPad options

If you want to expand the capabilities of your computer, Lenovo has a number of hardware accessories and upgrades to meet your needs. Options include memory modules, storage devices, network cards, port replicators, batteries, power adapters, printers, scanners, keyboards, mice, and more.

You can shop at Lenovo 24 hours a day, 7 days a week directly over the World Wide Web. All you need is an Internet connection and a credit card.

To shop at Lenovo, go to:
http://www.lenovo.com/accessories/services/index.html

Purchasing additional services

During and after the warranty period, you can purchase additional services, such as support for Lenovo and non-Lenovo hardware, operating systems, and programs; network setup and configuration services; upgraded or extended hardware repair services; and custom installations services. Service availability and service name might vary by country.

For more information about these services, go to:
http://www.lenovo.com/accessories/services/index.html

Appendix A. Regulatory information

Wireless related information

Wireless interoperability

The Wireless LAN PCI Express Mini Card is designed to be interoperable with any wireless LAN product that is based on DSSS, CCK, and/or OFDM radio technology, and is compliant to:

- The 802.11b/g Standard, 802.11a/b/g or 802.11n draft 2.0 on Wireless LANs, as defined and approved by the Institute of Electrical and Electronics Engineers.
- The WiFi certification as defined by the Wi-Fi Alliance.

A Bluetooth device is designed to be interoperable with any Bluetooth product that is compliant to Bluetooth Specification 4.0 as defined by the Bluetooth SIG. The following profiles are supported by the Bluetooth devices:

- Bluetooth keyboard
- Bluetooth mouse

Usage environment and your health

Integrated wireless cards emit radio frequency electromagnetic energy like other radio devices. However, the level of energy emitted is far much less than the electromagnetic energy emitted by wireless devices like for example mobile phones.

Due to the fact that integrated wireless cards operate within the guidelines found in radio frequency safety standards and recommendations, Lenovo believes they are safe for use by consumers. These standards and recommendations reflect the consensus of the scientific community and result from deliberations of panels and committees of scientists who continually review and interpret the extensive research literature.

In some situation or environment, the use of integrated wireless cards might be restricted by the proprietor of the building or responsible representatives of the organization. These situations and areas might for example include:

- Using the integrated wireless cards on board of airplanes, in hospitals or near petrol stations, blasting areas (with electro-explosive devices), medical implants or body-worn electronic medical devices, such as pace makers.
- In any other environment where the risk of interference to other devices or services is perceived or identified as harmful.

If you are uncertain of the policy that applies to the use of wireless devices in a specific organization (such as airport or hospital), you are encouraged to ask for authorization to use integrated wireless cards prior to turning on the computer.

Location of the UltraConnect wireless antennas

ThinkPad notebook computers feature an integrated UltraConnect™ wireless antenna system built into the display for optimal reception, enabling wireless communication wherever you are.

The following illustrates the wireless antenna locations.

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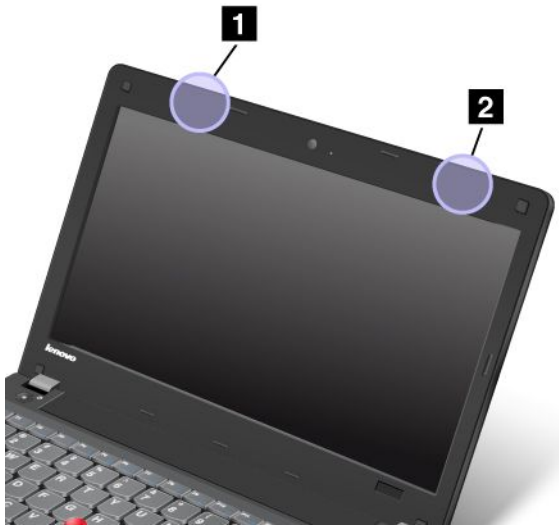

1 Wireless LAN antenna (auxiliary)

2 Wireless LAN antenna (main)

Locating wireless regulatory notices

For more information about the wireless regulatory notices, refer to the *Regulatory Notice* shipped with your computer.

If your computer is shipped without the *Regulatory Notice*, you can find it on the Web site at: http://www.lenovo.com/ThinkPadUserGuides

Export classification notice

This product is subject to the United States Export Administration Regulations (EAR) and has an Export Classification Control Number (ECCN) of 4A994.b. It can be re-exported except to any of the embargoed countries in the EAR E1 country list.

Electronic emission notices

The following information refers to ThinkPad X131e Chromebook™ notebook computer.

Federal Communications Commission Declaration of Conformity

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult an authorized dealer or service representative for help.

Lenovo is not responsible for any radio or television interference caused by using other than specified or recommended cables and connectors or by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Responsible Party:
Lenovo (United States) Incorporated
1009 Think Place - Building One
Morrisville, NC 27560
Phone Number: 919-294-5900

Appendix B. WEEE and recycling statements

Lenovo encourages owners of information technology equipment to responsibly recycle their equipment when it is no longer needed. Lenovo offers a variety of programs and services to assist equipment owners in recycling their IT products. Information on product recycling offerings can be found on Lenovo's Internet site at http://www.lenovo.com/recycling.

Important WEEE information

The WEEE marking on Lenovo products applies to countries with WEEE and e-waste regulations (for example, European Directive 2002/96/EC, India E-Waste Management & Handling Rules, 2011). Appliances are labeled in accordance with local regulations concerning waste electrical and electronic equipment (WEEE). These regulations determine the framework for the return and recycling of used appliances as applicable within each geography. This label is applied to various products to indicate that the product is not to be thrown away, but rather put in the established collective systems for reclaiming these end of life products.

Users of electrical and electronic equipment (EEE) with the WEEE marking must not dispose of end of life EEE as unsorted municipal waste, but use the collection framework available to them for the return, recycle, and recovery of WEEE and to minimize any potential effects of EEE on the environment and human health due to the presence of hazardous substances. For additional WEEE information go to: http://www.lenovo.com/recycling

Battery recycling information for the United States and Canada

US & Canada Only

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Appendix C. ENERGY STAR model information

ENERGY STAR® is a joint program of the U.S. Environmental Protection Agency and the U.S. Department of Energy aimed at saving money and protecting the environment through energy efficient products and practices.

Lenovo is proud to offer our customers products with the ENERGY STAR qualified designation. Lenovo computers of the following machine type, if the ENERGY STAR mark is affixed, have been designed and tested to conform to the ENERGY STAR program requirements for computers.

6283

By using ENERGY STAR qualified products and taking advantage of the power-management features of your computer, you can help reduce the consumption of electricity. Reduced electrical consumption can contribute to potential financial savings, a cleaner environment, and the reduction of greenhouse gas emissions.

For more information about ENERGY STAR, go to: http://www.energystar.gov

Lenovo encourages you to make efficient use of energy an integral part of your day-to-day operations. To help in this endeavor, Lenovo has preset the following power-management features to take effect when your computer has been inactive for a specified length of time:

Power plan: Energy Saver (settings when plugged into ac power)

- Turn off the display: After 8 minutes of idle time
- Put the computer into sleep (if your are logged in): After 30 minutes of idle time
- Shut down the computer (if you are not logged in): After 30 minutes of idle time

To awaken your computer from sleep mode, open the computer lid.

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ThinkPad®

Part Number:

Printed in

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